

UNC Workgroup 0429 Minutes
Customer Settlement Error Claims Process
Wednesday 08 August 2012
31 Homer Road, Solihull, B91 3LT

Attendees

Bob Fletcher (Chair)	(BF)	Joint Office of Gas Transporters
Mike Berrisford (Secretary)	(MiB)	Joint Office of Gas Transporters
Andy Clasper	(AC)	National Grid Distribution
Alex Ross	(ARo)	Northern Gas Networks
Alison Chamberlain	(ACh)	National Grid Distribution
Anne Jackson	(AJ)	SSE
Andrew Margan	(AM)	British Gas
Brendan Murphy	(BM)	Waters Wye Associates
Brian Durber	(BD)	E.ON UK
Cesar Coehlo*	(CC)	Ofgem
Darren Lond	(DL)	National Grid NTS
David Addison	(DA)	Xoserve
David Mitchell	(DM)	Scotia Gas Networks
Edward Hunter	(EH)	RWE npower
Elaine Carr	(EC)	ScottishPower
Erika Melèn	(EM)	Scotia Gas Networks
Joanna Ferguson	(JF)	Northern Gas Networks
Lorna Lewin	(LL)	DONG
Marie Clark	(MC)	ScottishPower
Robert Cameron-Higgs	(RCH)	Wales & West Utilities
Stefan Leedham	(SL)	EDF Energy
Steve Mulinganie	(SM)	Gazprom

*via teleconference

Copies of all papers are available at: <http://www.gasgovernance.co.uk/0429>

1. Introduction and Status Review

1.1. Minutes from the previous meeting(s)

The minutes of the previous meeting were accepted.

1.2. Review of actions from previous meeting(s)

No outstanding actions to consider.

2. Discussion

DA enquired whether parties believe (based on discussions at the previous meeting) that the level of validation that Xoserve are asked to perform on incoming claims (>£50k etc.) and thereafter, the counter invoice production are sufficient – Xoserve have concerns regarding parties expectations of their recalculation role.

Some concerns were also voiced around the different levels of validation being applied across various processes and whether some of these validations should in fact fall to National Grid NTS to perform.

It was suggested, and generally supported, that cases should be judged on their respective merits and perhaps an (offline) one off methodology assessment process would better facilitate this – seen as a potential role for Xoserve going forward.

Asked if a worked example, as previously requested, was available, BM advised that in the absence of his colleague G Evans he only had a single scenario to share with parties. DA suggested that a view of 0429 based on the ICOS report may prove helpful – BM agreed to provide the requested examples for consideration at the next meeting.

In closing, DA advised that he would be speaking with the proposer in due course to discuss the counter party proposals.

3. Any Other Business

None.

4. Diary Planning

Further details of planned meetings are available at: www.gasgovernance.co.uk/Diary

It is anticipated that a further Workgroup meeting will take place within the Distribution Workgroup on:

Thursday 23 August 2012, at 10:30, ENA, 52 Horseferry Road, London SW1P 2AF