

**UNC Workgroup 0429 Minutes
Customer Settlement Error Claims Process
Thursday 25 October 2012
31 Homer Road, Solihull, B91 3LT**

Attendees

Bob Fletcher (Chair)	(BF)	Joint Office of Gas Transporters
Helen Cuin (Secretary)	(HC)	Joint Office of Gas Transporters
Alan Raper	(AR)	National Grid Distribution
Andrew Margan	(AM)	British Gas
Anne Jackson	(AJ)	SSE
Chris Warner	(CW)	National Grid Distribution
Collette Baldwin	(CB)	E.ON UK
David Addison	(DA)	Xoserve
David Chalmers	(DCh)	National Grid Distribution
David Corby	(DC)	National Grid NTS
David Mitchell	(DM)	Scotia Gas Networks
Erika Melén	(EM)	Scotia Gas Networks
Gareth Evans	(GE)	Waterswye
Joanna Ferguson	(JF)	Northern Gas Networks
Leanne Thompson	(LT)	RWE npower
Lorna Lewin	(LL)	DONG
Marie Clark	(MC)	Scottish Power
Naomi Anderson	(NA)	EDF Energy
Robert Cameron-Higgs*	(RCH)	Wales & West Utilities
Rowaa Mahmoud*	(RM)	Ofgem
Tom Breckwoldt	(TB)	Gazprom

* via teleconference

Copies of all papers are available at: www.gasgovernance.co.uk/0429/251012

Workgroup Report is due to the UNC Modification Panel on 17 January 2013.

1.0 Review of Minutes and Actions from previous meeting

1.1. Minutes

The minutes of the previous meeting were accepted.

1.2. Actions

003: Provide cost estimate for review.

Update: Further analysis required. **Carried Forward.**

004: Provide draft legal text for review.

Update: Carried Forward.

2.0 Discussion

GE confirmed that the modification would need to be amended; the text is being considered, with the potential for an additional document that may sit within the UNC. Considerations are taking place, and it was anticipated the Workgroup Report could be completed in November, when the legal text and cost estimates would be available. The modification changes were not expected to be material.

DA asked about the development costs and suggested some clarity could be made within the modification for the split of costs,

DC asked if the Workgroup Report could make a note that National Grid NTS believed that the balancing neutrality pot is not the appropriate mechanism. GE was willing to discuss any viable view on the appropriate mechanism with any parties that wish to do so.

3.0 Any Other Business

None raised.

4.0 Diary Planning

Further details of planned meetings are available at: www.gasgovernance.co.uk/Diary

The next meeting will take place within the business proceedings of the Distribution Workgroup on:

Thursday 22 November 2012, at 10:30, ENA, 52 Horseferry Road, London SW1P 2AF

Tuesday 18 December 2012, at 10:30, 31 Homer Road, Solihull B91 3LT.

Action Table

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
0429/003	27/09/12	2.0	Provide cost estimate for review.	Xoserve (DA)	Carried Forward
0429/004	27/09/12	2.0	Provide draft legal text for review.	National Grid Distribution (CW)	Carried Forward