

UNC Workgroup 0429 Minutes
Customer Settlement Error Claims Process
Tuesday 18 December 2012
at 31 Homer Road, Solihull, B91 3LT

Attendees

Bob Fletcher (Chair)	(BF)	Joint Office of Gas Transporters
Helen Cuin (Secretary)	(HC)	Joint Office of Gas Transporters
Alan Raper	(AR)	National Grid Distribution
Alex Ross-Shaw	(ARS)	Northern Gas Networks
Andrew Wallace	(AW)	Ofgem
Anne Jackson	(AJ)	SSE
Chris Warner	(CW)	National Grid Distribution
Collette Baldwin	(CB)	E.ON UK
David Addison	(DA)	Xoserve
David Corby	(DC)	National Grid NTS
Ed Hunter	(EH)	RWE npower
Emma Lyndon	(EL)	Xoserve
Erika Melén	(EM)	Scotia Gas Networks
Gareth Evans	(GE)	Waters Wye Associates
Lorna Lewin	(LL)	DONG
Marie Clark	(MC)	Scottish Power
Naomi Anderson	(NA)	EDF Energy
Steve Mullinganie	(SM)	Gazprom
Tom Breckwoldt	(TB)	Gazprom

Copies of all papers are available at: www.gasgovernance.co.uk/0429/221112

The Workgroup Report is due to the UNC Modification Panel on 21 February 2013.

1. Review of Minutes and Actions from previous meeting**1.1. Minutes**

The minutes of the previous meeting were accepted.

1.2. Actions

003: Provide cost estimate for review.

Update: DA anticipated the implementation cost to be between £150-£250k, plus operational costs. GE asked if Xoserve were not involved in validating the claim how this would affect the costs. **Carried Forward**

004: Provide draft legal text for review.

Update: BF confirmed legal text had been provided. **Complete**

005: Consider the questions/observations raised by Ofgem and provide a response to Ofgem and Workgroup 0429.

Update: GE confirmed that a response had been provided to Ofgem, giving a brief summary and that the modification had been updated to reflect any changes. **Complete**

2. DiscussionCosts

Following the consideration of costs, MC enquired if the operational per charge costs required estimated by Xoserve could be a service provided by the Shipper expert rather than Xoserve.

DA confirmed that Xoserve could provide an indication of its likely costs to administer the claim. Having discussed this with the proposer it was envisaged that an initial cost to validate the claim would be useful to ensure the Shipper could see some benefit in pursuing its claim. GE believed that Xoserve was only required to provide cursory validation of the claim and not necessarily validating the likely value/cost/length of a claim. However, this would be considered and clarified. SM felt that where a valid claim is submitted, then there is a debate to be had to what extent Xoserve would be validating that claim.

MC asked if commercial contracts could back off disputes with customer errors.

GE summarised the likely errors; explaining that this process is about mitigating the losses, it is unlikely a Shipper would be able to recover its full costs such as administration, margin etc.

Legal Text

GE confirmed there would be some changes/clarity required to the legal text, including where the charges sit.

Amended Modification

GE briefly explained the recent changes, it was noted that the summary section had not been updated inadvertently in relation to Section 6 – Implementation. It was agreed to correct the summary so it is inline with Section 6.

3. Any Other Business

None raised.

4. Diary Planning

Further details of planned meetings are available at: www.gasgovernance.co.uk/Diary

The next meeting will take place within the business proceedings of the Distribution Workgroup on:

Thursday 24 January 2013, at 10:30, 31 Homer Road, Solihull B91 3LT

Action Table

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
0429/003	27/09/12	2.0	Provide cost estimate for review.	Xoserve (DA)	Carried Forward
0429/004	27/09/12	2.0	Provide draft legal text for review.	National Grid Distribution (CW)	Complete
0429/005	22/11/12	2.0	Consider the questions/ observations raised by Ofgem and provide a response to Ofgem and Workgroup 0429.	Waters Wye (BM/GE for Corona Energy)	Complete