

UPCO006 Supporting Information for Telephone Enquiry Usage

Business Evaluation Report (BER) Voting Outcome Report

1. Background

Change Order Reference UPCO006 entitled Supporting Information for Telephone Enquiry Usage service was proposed by Xoserve on 3rd September 2012.

In line with the prevailing Change Procedure the Business Evaluation Report (BER) was formally notified to members of the UPUC on Wednesday 21st November 2012 for formal consideration and invited votes from Users Pays Customers to accept or reject the Business Evaluation Report (BER) and funding of the before 17:00 on Wednesday 5th December 2012.

2. Voting

Xoserve did not receive any votes from User Pays Customers during the Voting Period.

3. Outcome

Following the Voting Period the conditions of Clause 6.2 of the UPUC Terms of Reference have been met. As such the Supporting Information for Telephone Enquiry Usage service BER is **Approved** by the User Pays User Committee.

4. Next Steps

An update will be provided at the next UPUC meeting planned for the 7th January 2013.