

**TOG MONTHLY MI FOR SHIPPERS OFGEM NOVEMBER 2015**

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & KWH Provided	Total KWH Provided	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
AGA	2	2	5	5	0	2	1	50%	0	0	1	50%	2	0	0	0	0
BUE	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
BUS	186	182	62	60	126	56	0	0%	133	5,903,360	63	35%	67	0	0	0	0
CIR	0	1	0	0	0	1	0	0%	0	0	1	100%	0	0	0	0	0
CNG	8	10	16	16	1	9	1	10%	0	0	9	90%	8	0	0	0	0
EAS	2	7	6	6	0	7	0	0%	0	0	7	100%	2	0	0	0	0
EMI	7	14	2	2	7	7	0	0%	7	1,182,895	11	79%	4	0	0	0	0
FUT	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
GLC	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
GUK	24	24	67	67	0	24	1	4%	0	0	23	96%	24	0	0	0	0
IEU	7	3	13	13	0	3	0	0%	0	0	3	100%	7	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	31	35	51	51	8	27	8	23%	7	128,725	21	60%	25	0	0	0	0
NGD	2	2	6	6	0	2	1	50%	0	0	1	50%	2	0	0	0	0
NGS	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
OPL	8	7	14	14	2	5	3	43%	0	0	0	0%	4	0	0	0	0
OSS	2	5	7	7	1	4	0	0%	0	0	5	100%	2	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	15	15	16	16	4	11	0	0%	3	436,956	15	100%	15	0	0	0	0
SGL	37	64	33	33	26	38	0	0%	25	404,894	48	75%	21	0	0	0	0
SOG	3	4	3	3	1	3	0	0%	1	324,900	3	75%	2	0	0	0	0
SOP	47	50	23	22	4	46	0	0%	0	0	19	38%	16	0	0	0	0
SPK	2	0	9	9	0	0	0	0%	0	0	0	0%	2	0	0	0	0
TCG	10	9	15	15	0	9	0	0%	0	0	9	100%	10	0	0	0	0
TEX	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
UNI	1	2	0	0	2	0	0	0%	2	45,600	1	50%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
WGS	4	2	7	7	0	2	2	100%	0	0	0	0%	4	0	0	0	0
YKE	0	3	5	5	0	3	0	0%	0	0	3	100%	0	0	0	0	0
<b>TOTAL</b>	<b>404</b>	<b>441</b>	<b>370</b>	<b>367</b>	<b>182</b>	<b>259</b>	<b>17</b>	<b>3.85%</b>	<b>178</b>	<b>8,427,330</b>	<b>243</b>	<b>55.10%</b>	<b>223</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Transporter Notes:**
**Transporter Report:**

- Data reflects activity as recorded in the Transporter Agency systems (ConQuest/ Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.
- Additional activity relating to theft investigation and collection of the value of gas offtaken is undertaken outside the Transporter Agency systems.