

TOG MONTHLY MI FOR SHIPPERS OFGEM MAY 2015

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & KWH Provided	Total KWH Provided	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
AGA	2	0	3	3	0	0	0	0%	0	0	0	0%	2	0	0	0	0
BUE	1	0	5	5	0	0	0	0%	0	0	0	0%	1	0	0	0	0
BUS	117	107	91	82	60	47	0	0%	54	2,757,770	46	43%	56	20	20	0	20
CIR	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CNG	13	7	20	20	2	5	0	0%	0	0	6	86%	12	0	0	0	0
EAS	2	4	1	1	0	4	0	0%	0	0	4	100%	2	0	0	0	0
EMI	7	7	5	5	2	5	1	14%	2	90,878	4	57%	5	0	0	0	0
FUT	1	1	3	3	0	1	0	0%	0	0	1	100%	1	0	0	0	0
GLC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUJ	18	21	41	41	1	20	0	0%	0	0	20	95%	17	0	0	0	0
HUD	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
IEU	14	8	23	23	1	7	1	13%	0	0	5	63%	12	0	0	0	0
KIN	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
LEP	24	30	44	44	11	19	9	30%	10	215,586	14	47%	17	0	0	0	0
NGD	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
NGS	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
OPL	33	33	10	10	16	17	2	6%	16	1,709,885	1	3%	3	0	0	0	0
OSS	4	5	8	8	0	5	0	0%	0	0	5	100%	4	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	47	56	18	18	35	21	0	0%	33	1,203,188	21	38%	12	0	0	0	0
SGL	38	47	30	30	20	27	8	17%	16	223,357	27	57%	26	0	0	0	0
SHE	1	1	0	0	1	0	0	0%	0	0	0	0%	0	0	0	0	0
SOG	2	2	1	1	0	2	1	50%	0	0	1	50%	2	0	0	0	0
SOP	403	341	132	132	74	267	15	4%	62	2,977,685	40	12%	117	0	0	0	0
SPK	1	2	3	3	0	2	2	100%	0	0	0	0%	1	0	0	0	0
TCG	6	6	19	19	2	4	1	17%	0	0	3	50%	4	0	0	0	0
TEX	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	1	5	0	0	1	4	0	0%	2	3,590	4	80%	0	0	0	0	0
UPB	0	1	1	1	0	1	1	100%	0	0	0	0%	0	0	0	0	0
VEC	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
VOL	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	2	1	6	6	1	0	0	0%	0	0	0	0%	1	0	0	0	0
YKE	1	1	5	5	0	1	1	100%	0	0	0	0%	1	0	0	0	0
TOTAL	740	687	477	468	227	460	43	6%	195	9,181,939	202	29%	298	20	20	0	20

Transporter Notes:

Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (ConQuest/ Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.
- Additional activity relating to theft investigation and collection of the value of gas oftaken is undertaken outside the Transporter Agency systems.