

UNC0584: Energy Theft Tip-Off Service (ETTOS) – Release of Supplier identity

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June 2016



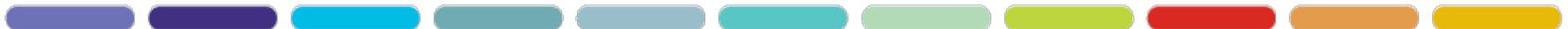
Why Change?

- Suppliers are required to introduce a new Energy Theft Tip-Off Service (ETTOS) as part of their Theft Risk Assessment Service (TRAS)
- Governance for TRAS and ETTOS are managed through the Supply Point Administration Agreement (SPAA)
- TRAS and ETTOS have been procured separately and are provided by different suppliers
- TRAS requires suppliers to provide portfolio data to the provider to facilitate the service, however, ETTOS does not
- In order for ETTOS provider to be able to route each allegation of potential theft to the correct Supplier they must be able to identify the current registered party



Solution

- In order to ensure the most accurate data is used the identity of the Supplier as provided by the UNC Registered User will be required
- The ETTOS provider will direct each allegation of potential theft to the relevant Supplier
- The ETTOS will not hold User provided data, merely access it as required in response to specific allegations
- Accessing the most up to date data will ensure that the ETTOS provider can direct the allegation to the correct Supplier
- The Transporters (but not iGTs) are currently developing the service while awaiting the necessary permission so that the service can go live on the target date of 1 September 2016



Recommended Steps

- The Proposer recommends that this modification should be:
 - Subject to self-governance – this does not have material impact on Users or competition
 - Proceed to consultation – legal text has been provided and is straightforward

