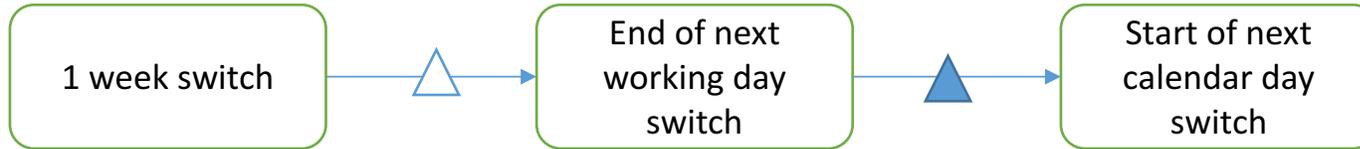


Reform package 2a (RP2a)

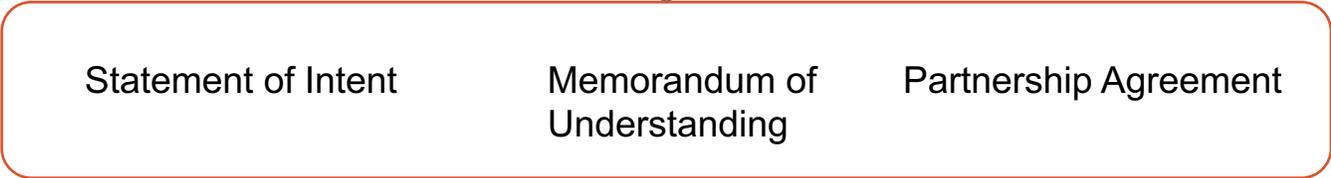
- The cost of operating instant objections and calendar day working are significant, including when set against the currently identifiable direct benefits.
- We have therefore developed a revised version of RP2 (known as RP2a) that allows a 1 working day objection period for domestic and 2 working day objection period for non-domestic consumers.
- Under RP2a, a domestic customer can switch at the end of the next working day and a non-domestic customer at the end of the following working day.
- Where a longer switch is chosen, that additional time can be used to prevent ETs (the new supplier can withdraw a switch or the old supplier can block it when the customer warrants that they do not have a contract with another supplier).
- As with RP2, the CSS will respond to messages instantly.

Preferred option

RP2a:
Option 2



Overview



Strategic Central Data Solution