

Meeting of the Gas Customer Forum

12:30 Monday 29 January 2007
(lunch available from 12:00)

Elxon, 350 Euston Road, London
<http://www.elxon.co.uk/contact/locationMap.aspx>

Agenda

1.0 Introduction (Chair)

- 1.1 Minutes of last meeting
- 1.2 Actions arising

2.0 Presentations

- 2.1 Emergency Procedures Update (Jacky Carroll, National Grid)
- 2.2 A Year in the life of a DN (Bali Dohel, Scotia Gas Networks)
- 2.3 DN Interruption Reform (M Freeman, National Grid)
- 2.4 Transmission Issues (R Hewitt, National Grid)
Including NTS Exit Reform and Winter Update

3.0 Modification Proposals

- 3.1 [Review of UNC Modification Proposals \(Joint Office\)](#)

4.0 Customer Issues (All)

- 4.1 DNO Update
- 4.2 Customer Issues
- 4.3 Regulatory Issues

5.0 Date of next meeting and agenda items

- 5.1 12:00 for 12:30, 30 April 2007 at Elxon, 350 Euston Road, London

6.0 AOB

Contact Details: enquiries@gasgovernance.com