

Representation For. 0092
"Provision of a Supply Point Enquiry Service for Smaller Supply Points"
Version 1.0

Date of Communication: 19/07/2006
External Contact: Bali Dohel(Scotia Gas Networks)
Slant: Comments
Strictly Confidential: No

Abstract

Thank you for providing SGN with the opportunity to comment on the above modification proposal.

Whilst we are supportive of the principle behind the proposal and believe there may be some benefits in reinstating such a service, we have questions and concerns regarding the practicality and cost of providing it.

We understand that during the period this service was provided previously by Xoserve it was done by telephone. The volume of enquires was absorbed within their normal business, the costs were minimal, and that to reinstate this service would have little or no impact on existing systems and business processes. However, in the event of the Proposal being implemented it is difficult to ascertain whether the volumes of enquiries would be high enough to require additional manpower. We note the proposal refers to batch processing. This would be more complex and suggests a higher volume of enquiries is envisaged. If this were the case it would need to be reflected in the cost and / or timescales for providing this service. We are unclear as to how any additional cost would be recovered. Would it be treated as part of Xoserve's costs and recovered from the transporters or would it be recovered from the shippers (by what mechanism)?

We believe until we are clearer on this front it would be difficult for SGN to support implementation of this proposal. We believe further information and analysis are required for a proper impact assessment to be carried out and business solutions put in place.

We hope you find these comments helpful.

Bali Dohel