

Group	Task	Proposer View	British Gas View	British Gas Comments	Transporters View	Transporter Comments
Get Data and Intelligence	Payment & usage history (billing history)	Core	Optional	Where services are indicated as optional, British Gas currently undertakes these services within its own business. Therefore mandating these services as core represents additional costs to their business..	N/A	Transporters do not hold such information in respect of individual consumers
	No Vend information from PPMIP	Core	Optional		N/A	Transporters do not hold such information
	Tip offs from external party	Core	Optional		Core	Transporters potentially receive such information via the 0800 111 999 number and other communications into National Grid
	Manage incentives (for tip offs)	Core	Optional		Core	National Grid supports appropriate means of increasing rates of detection subject to appropriate funding arrangements etc.
	Transporters – safety info	Core	Optional		Core	GSIU cut off visits likely to be of interest to NRPS
	Site visits – engineers & meter readers	Core	Optional		Core	Any other Transporter site visit likely to be of interest to NRPS
	Customer risk level/case history	Core	Optional		N/A	Transporters do not hold such information in respect of individual consumers
	Unreg or Shipper-less sites >12mths (XOServe)	Core	Optional		Core	Likely to be of interest to NRPS
Data Analysis and Reporting	Data collation	Core	Optional	As above	Optional	It is unclear how analysis of this nature (i.e. office based) would identify which party (Supplier or Transporter) was responsible for investigation of the theft. This is likely to require investigation of the physical conditions on-site. Is the assumption that a Supplier (by default) would be asked to investigate who would then inform the Transporter if the theft is upstream of the ECV? National Grid would require clarification as to whether any Transporter contribution to data provision and analysis could be classified as a pass through item under E3 of its Licence to meet the requirements of Condition 7(3)(d). This mandates that a Transporter (unlike a Supplier) must remain revenue neutral in terms of the investigation of theft and subsequent recovery of any amounts in respect of this.
	Risk based profiling	Core	Optional		Optional	
	Triggers	Core	Optional		Optional	
	Geographical- clustering	Core	Optional		Optional	
	Standard industry reporting	Core	Optional		Optional	
	Stolen meter register	Core	Optional		N/A	
	Review refused access records	Core	Optional		Optional	
	Identify vulnerable customers	Core	Optional	Optional		
Investigation of Individual Cases	Examine Meter history	Core	Optional	As above	Optional	National Grid has its own internal process to meet its Licence obligations under Condition 7
	Visit reports (history)	Core	Optional		Optional	National Grid has its own internal process to meet its Licence obligations under Condition 7
	Unannounced site visit (may include meter works)	Optional	Optional		Optional	National Grid has its own internal process to meet its Licence obligations under Condition 7
	Gather evidence	Optional	Optional		Optional	National Grid has its own internal process to meet its Licence obligations under Condition 7
	Categorise cases	Optional	Optional		Optional	National Grid has its own internal process to meet its Licence obligations under Condition 7
	Conquest reporting	Optional	Optional		Optional	National Grid has its own internal process to meet its Licence obligations under Condition 7
	Assess volume of energy taken	Core	Optional		Optional	Service already delivered by xoserve using scheme required by Gas Code para 9(3)
	Follow up shipperless sites	Core	Optional	Optional	This process is currently under review by the industry (xoserve led)	
Debt Recovery	Collections	Optional	Optional	As above	Optional	National Grid has its own internal process to meet its Licence obligations under Condition 7
	Transfer to prepayment (PPM)	Optional	Optional		N/A	Transporters unable to recover via this means
	Disconnect customer	Optional	Optional		Optional	Agree this should be an optional service for parties
Prosecution & Risk Management	Internal watch list (for follow up)	Core	Optional	As above	Optional	National Grid has its own internal process to meet its Licence obligations under Condition 7
	Legal action	Optional	Optional		Optional	National Grid has its own internal process to meet its Licence obligations under Condition 7
Industry Revenue Accounting	Reasonable endeavours scheme	Optional	Optional		N/A	Transporters required to be revenue neutral: accounted for in pricing methodology
	Revenue re-allocation (eg RBD)	Core	Core		Optional	Service already delivered by xoserve pursuant to TPD E3.5 in respect of LSPs
	Allocation of joint claims across suppliers	Core	Core		N/A	No impact on Transporters

It is recognised that the services listed above are high level descriptions and alternative and/or sub services may be identified and listed as core or non core services, as processes are developed.