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31 Homer Road Solihull West Midlands B91 3LT www.xoserve.com

To:

UNC Parties, including Shippers and Large Gas Transporters The Joint Office of the Gas Transporters Ofgem The AUGE

7 April 2015

Dear Colleague

## Allocation of Unidentified Gas (AUG) Process – Request for Feedback

At the end of each AUGE year (i.e. after 31st March) the Gas Transporters are required to conduct a review of "the activities and performance of the AUGE and the industry for the creation of the AUGS". This requirement is set out in the *Guidelines for the Appointment of an Allocation of Unidentified Gas Expert and the provision of the Allocation of Unidentified Gas Statement* (section 6.1) (the "Guidelines").

As the Gas Transporters' Agent, Xoserve manages the AUG process on their behalf. I would like to request your feedback on the events of the AUGE year 2014/15, i.e. the development of the AUGS for 2015/16, and any suggestions for improvements. Areas you may consider providing feedback on include:

- The AUGS Guidelines, e.g. timeline
- The AUGE for such areas as: communication, industry engagement, query responses etc
- The industry, e.g. for support for the process and timeliness/relevance of responses to consultations
- Xoserve e.g. for the provision of information

The intention is to produce a short review report on the 2014/15 process for the June or July 2015 meeting of the UNCC. To enable this to be produced I would be grateful if you could provide any feedback by **Tuesday 28th April**.

The documents relating to the AUG year in question can be found on the Joint Office of Gas Transporters website under <a href="http://www.gasgovernance.co.uk/auge/state4">http://www.gasgovernance.co.uk/auge/state4</a>, including the Statement, the Table and other correspondence.

You will probably be aware that the UNCC has agreed that it is unnecessary to start the process of developing a Statement and Table for 2016/17, due to the planned replacement of the UKLink System and the implementation of UNC Modification 0432 in October 2015. National Grid Distribution has raised UNC Modification 0528 to formally remove the requirement to commence work on the 2016/17 deliverables. However, your feedback on the last year of the current arrangements may be relevant to any new service which might be required, if either Modification 0473 or 0473A were to be implemented.

Please submit your responses to <u>as.billing.commercial@xoserve.com</u>. Could you also please advise whether you are happy for your feedback to be made public (probably as an appendix to the report).

If you have any questions regarding this topic please do not hesitate to contact me via the email address above.

Yours sincerely

Fiona Cottam Performance Manager