

SPAA Change Process Issues Form

This form should be used by SPAA Parties to undertake pre-assessment of proposed solutions for SPAA issues prior to raising a formal Change Proposal and for SPAA Parties who wish to provide comments in response.

Originators - please complete Section A of this form and submit to SPAA@electralink.co.uk. The form will be raised at the SPAA Expert Group.

Respondents – please complete Section B of this form and return it to SPAA@electralink.co.uk

SECTION A: To be completed by originator

Document Control	
Issue Title:	Impact of SEC Modification Proposal (SECMP)0006
Issue Number*:	
Change Pack Ref*:	
Assessment period*:	
Attachments:	SECMP0006 – Final Modification Report; SECMP0006 – Legal Text

**Assigned by SPAA Change Control Administrator*

Originator details	
Party Name:	Jonathan Hawkins
Company:	Gas Plus Supply Ltd
Constituency:	Domestic Supplier; I&C Supplier
Telephone number:	020 8955 5623
Email address:	jhawkins@utilitywarehouse.co.uk

Description of Issue

Under the Smart Energy Code, SECMP0006 'Specifying the number of digits for device display' is due to be implemented on 30/09/2018 and introduces changes to SMETS to require the Electricity Smart Metering Equipment (ESME) and Gas Smart Metering Equipment (GSME) devices to display a specified subset of digits for their consumption registers, through their User Interfaces. This was introduced to prevent confusion for consumers during a Change of Supplier and/or Change of Tenancy event.

The agreed solution requires:

- A Single Element or Twin Element ESME (not relevant to the SPAA but included for completeness) to display 5 decimal digits (representing whole kWh)
- A Polyphase ESME (not relevant to the SPAA but included for completeness) to display 6 decimal digits (representing whole kWh)
- A GSME to display 8 decimal digits (representing 1/1000th m3)

As this change is only relevant to the information displayed on the User Interface, remotely retrieved meter readings will not necessarily follow the same convention and may differ to those retrieved visually via the User Interface (e.g. by the customer / meter reader).

For example a Gas Smart Meter Equipment (GSME display register may “clock” over from 99999.999 to 00012.123 but the remotely collected register internal reading would be 100012.123.

There is no requirement for Supplier's to adopt the same convention as the device UI when retrieving readings remotely. Therefore, there is a risk that the reading being used for billing/settlement by the Supplier will not match the reading being provided by the customer where the meter has 'clocked' over.

There is also a risk that different Supplier's may use different methods (e.g. some convert the reading to match the reading on the UI and some don't).

Proposed Solution Overview

Solution description:

We raised this issue for discussion at the SEC Operations Group on 26/06/2018 to seek views from SEC Parties on if they recognised this to be an issue, what available solutions there are and if they believed governance was required to ensure Suppliers were consistent in the way they enter meter readings into settlement.

There was a consensus from Supplier representatives that this was an issue

	<p>that needed to be addressed, but it wasn't clear if this issue sits under the SEC, or under the MRA and SPAA. It was agreed that the issue should be raised at the Issue Resolution Expert Group (IREG) and the SPAA Expert Group (SEG) to seek views on if they believe this to be an MRA/SPAA issue or if governance is required under the SEC.</p> <p>We have therefore raised this SIF to seek views from SEG on if:</p> <ul style="list-style-type: none"> • SEG recognise this to be an issue that requires a solution? • If a solution is required under the SPAA or SEC? • If that solution should be in the form of governance or guidance? <p>We have raised a separate MRA Issues Form for the matter to be discussed at IREG.</p>
Timescale / Lead time for Implementation:	N/A

Solution Impact	
SPAA Main Body	Potentially
SPAA Products	Potentially
Impacted Parties/Organisations:	Suppliers
Other	Unknown

Business Justification
Mismatching meter readings resulting in billing exceptions and valid readings being rejected by the CDSP result in additional costs for Suppliers. This SIF seeks to address a potential future issue, before it becomes a problem.

Self-Governance or Authority Consent?
Self-Governance – It is anticipated that if a change was required to the SPAA as a result of this issue that this would not meet the criteria of materiality.

SECTION B: To be completed by respondent

Respondent details

Name:	
Company:	
Telephone number:	
Email address:	

Response	
Issue Definition:	Support / Reject / Abstain / No Interest
Proposed Solution:	Support / Reject / Alternative Solution
Implementation Date:	Support / Reject / Alternative Solution
Alternative Solutions and / or Comments	