

**DSC Change Proposal**

**Change Reference Number: XRN 4785**

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Xoserve to fill out all of the information in this colour

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| **Section A1: General Details** |
| **Change Title** | SSN Error proofing |
| **Date Raised** | 8th October |
| **Sponsor Organisation** | National Grid |
| **Sponsor Name** | Cara Finn – Darren Lond |
| **Sponsor Contact Details** | Cara.finn@nationalgrid.com - Darren.Lond@nationalgrid.com  |
| **Xoserve Contact Name** | Paul Orsler |
| **Xoserve Contact Details**  | Paul.orsler@xoserve.com  |
| **Change Status** | Proposal / With DSG / Out for Consultation / Voting / Approved or Rejected |
| **Section A2: Impacted Parties** |
| **Customer Class(es)** | [ ]  Shipper[x]  National Grid Transmission[ ]  Distribution Network Operator[ ]  IGT |
| **Section A3: Proposer Requirements / Final (redlined) Change** |
| National Grid is receiving an increasing number of complaints relating to SSN where shippers are being locked out of their accounts.Currently the only option which allows the problem to be resolved in day is a data fix by Xoserve to reset Single Sided Nominations to zero. Other than a data fix, an after the day invoice amendment can be done but this is very complex because of the fact it depends on what the TSO flowed as well as what was nominated. As well as imbalance charges, cash-out charges have to be amended down to SAP –it is not possible to establish Shipper intent and this could lead to challenges as to how charges are derived. A tactical solution to reduce the amount of Shippers being impacted by the issue of being locked out of their accounts would be to implement functionality where by the EIC code is automatically populated. This will help shippers avoid entering non valid codes. Longer term can we please look to address the functionality that results in the issues with SSN not being able to reschedule / stops having a DSN active at the same time.This is linked to XRN4787, which is looking for a more enduring resolution to the issue of missing Single Sided Nominations.  |
| **Proposed Release** | **RX / DD/MM/YYYY** |
| **Proposed Consultation Period**  | [ ]  10 Working Days[ ]  20 Working Days[ ]  30 Working daysOther: |
| **Section A4: Benefits and Justification**  |
| **Benefit Description***What, if any, are the tangible benefits of introducing this change?* *What, if any, are the intangible benefits of introducing this change?* | To reduce the number of SSN errors and improve the process. |
| **Benefit Realisation** *When are the benefits of the change likely to be realised?* | **As soon as the change is implemented.**  |
| **Benefit Dependencies** *Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.* |  |
| **Section A5: Final Delivery Sub Group Recommendations** |
| *Until a final decision is achieved, please refer to section C of the form.* |
| **Final DSG Recommendation** | Approve / Reject / Defer |
| **DSG Recommended Release** | Release X: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY |
| **Section A6: Funding** |
| **Funding Classes**  | [ ]  Shipper XX% [x]  National Grid Transmission 100% [ ]  Distribution Network Operator XX% [ ]  IGT XX%  |
| **Service Line(s)** | Service Area 20: Gemini system Services |
| **ROM or funding details**  |  |
| **Funding Comments**  |  |
| **Section A7: CHMC Recommendation**  |
| **Change Status** | [ ]  Approve – Issue to DSG[ ]  Defer – Issue to Consultation[ ]  Reject |
| **Industry Consultation** | [ ]  10 Working Days[ ]  20 Working Days[ ]  30 Working daysOther: |
| **Expected date of receipt for responses (to Xoserve)** | XX/XX/XXXX |
| **DSC Consultation** |
| **Issued**  | [ ]  Yes[ ]  No |
| **Date Issued** |  |
| **Comms Ref(s)** |  |
| **Number of Responses** |  |
| **Section A8: DSC Voting Outcome** |
| **Solution Voting**  | [ ]  Shipper Approve / Reject / NA / Abstain[x]  National Grid Transmission Approve / Reject / NA / Abstain [ ]  Distribution Network Operator Approve / Reject / NA / Abstain[ ]  IGT Approve / Reject / NA / Abstain  |
| **Meeting Date**  | XX/XX/XXXX |
| **Release Date** | Release X: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY or NA |
| **Overall Outcome**  | Approved for Release X / Rejected  |

**Please send the completed forms to:** **mailto:box.xoserve.portfoliooffice@xoserve.com**

**Document Version History**

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| **Version** | **Status** | **Date** | **Author(s)** | **Summary of Changes** |
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**Template Version History**

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| **Version** | **Status** | **Date** | **Author(s)** | **Summary of Changes** |
| 3.0 | Approved | 17/04/2018 | Emma Smith | Template approved at ChMC on 11th July |