



Demand Estimation Sub Committee

Action DESC1102: DE NDM Snapshot Report

10th December 2018

Objective

- At the previous DESC meeting, following a presentation about the DE NDM Snapshot report, an action (DESC1102) was raised for Xoserve to provide more background information on the numbers and trends in equipment losses
- DESC to decide whether the DE NDM Snapshot report should continue

Background

- The purpose of the report is to help minimise automated meter reading equipment (AMR's) owned by Xoserve and 3rd parties from being removed from sites following visits by gas meter engineers
- Report is sent every 2 months to shippers who are the registered supplier for end consumers who are part of the NDM sample
- Xoserve labelled all AMR's within the NDM sample upon initial installation to help prevent equipment removal



DEMAND ESTIMATION PROJECT

DO NOT REMOVE

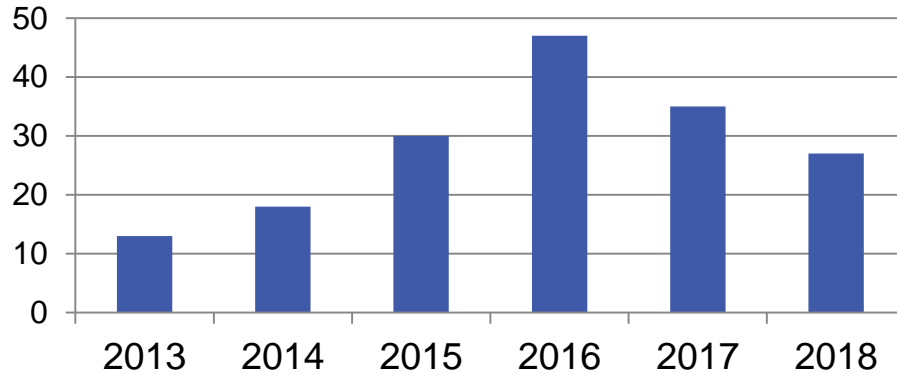
PROPERTY OF XOSERVE

Please contact free phone: 0808 100 2621



Outcome

Percentage of AMR's not on site during site visit



Year	% of AMR not on site during site visit
2013	13%
2014	18%
2015	30%
2016	47%
2017	35%
2018	27%

We reviewed all jobs from the NDM sample (managed as part of the Xoserve contract), and summed up the jobs where engineers reported whether AMR's were on site or missing. The percentages (based solely on Xoserve sample) show the amount of AMR's missing from sites for each calendar year.

***2018 percentage based on jobs completed up to Oct 18**

Conclusions

- Findings show that the report is not serving its purpose in decreasing equipment losses
- Rather than a steady decline over the years, there have been many years since introducing the report, that show a large increase in missing AMR's during site visits - particularly 2016, showing 47% equipment loss
- There is no correlation between providing the report and a decrease in equipment loss, therefore, Xoserve feel that this report is no longer necessary
- Do DESC agree that the DE NDM Snapshot report should be decommissioned, especially as more and more reliance is being placed on Shippers to provide sample data going forwards (UNC Modification 0654)