Agenda

DSC Contract Management Committee 10:30 Wednesday 14 August 2019 at Xoserve Limited, Lansdowne Gate, 65 New Road, Solihull, B91 3DL

Teleconference: 020 3582 4515, ID 401-706-701

Screen Sharing: https://join.me/JointOffice

Short notice items are in italics

* indicates where the material is expected to be provided late

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Ite	em	Topic	Lead	Category						
1.	Intro	Introduction								
	1.1.	Apologies for absence								
	1.2.	Alternates	Chair	Information						
	1.3.	Confirm Voting rights	Criali	IIIOIIIIalioii						
	1.4.	Approval of Minutes (17 July 2019)								
	1.5.	Review of Outstanding Actions		Discussion						
2.	Mon	Monthly Contract Management Report (KPIs)								
	2.1.	Contract Metrics (including Invoicing)	CDSP (MD)	Information						
	2.2.	Issue Management Updates								
	2.	2.1. Issue Management Dashboard	CDSP (MD)	Information						
	2.	2.2. Amendment Invoice Taskforce Update	CDSP (AS)	Information						
	2.	2.3. UIG Update	CDSP (FC/JHJ)	Information						
	2.	2.4. Class 3 Supply Point Migration Workshop update	CDSP (AS)	Information						
	2.3. KVI Performance									
	2.	3.1. July 2019 KVI Performance	CDSP (MD)	Information						
	2.	3.2. Service Excellence	CDSP (TE/ER)	Information						
	2.	3.3. KVI Relationship Management	CDSP (JV)	Information						
3.	Not	Not Used								
4.	Con	Contract Management Committee Approvals								
	4.1.	Guidelines for the publication of CoMC material and circulation of DRRs	CDSP (JM)	Approval						
	4.2. (CDSP (JMG)	Approval							
5.	CSS	CDSP (EL)	Information							
6.	. Information Security Arrangements CDSP (KE-P)									

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7. Business C	ontinuity Plan	CDSP (DS)	Information					
8. Contract As	surance Audit	CDSP (EB)	Information					
9. Financial In	Financial Information							
9.2. CDSP		CDSP (NS)	Update to be povided by end of					
10. Key Commi	Charging Statement		August					
10.1. DSC C 10.2. PAC/P 10.3. Reque Contra 10.4. PWC/T 10.5. Enablii 10.6. Reviev	change Management Committee	CDSP (JR) CDSP (DH) CDSP (SH) CDSP (DA) CDSP (JMG) CDSP (MT/DA)	Information Information Approval Discussion Discussion Discussion Approval					
11. Any Other E	Business	<u> </u>	<u> </u>					
11.1. Reflect	tions on Data Access Schedule in the REC	CDSP (DA)	Discussion					
12. Diary Plann	Chair	Information						

Action Table (as at 17 July 2019)

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
0309	20/03/19	10.6	Xoserve (DT) to investigate if a new updated process for the 'Requesting of New Services' could be implemented ahead of the next cycle.	Xoserve (DT)	Carried Forward
0504	01/05/19	7.	Reference the (draft) Operating Guidelines Document – All parties to review and provide feedback for consideration at the next Committee meeting.	All	Carried Forward
0601	19/06/19	7.	Re: Reference the (draft) Operating Guidelines Document - JM to update the guidelines and circulate to DSC Contract Management Committee members for further comments. (See also Action 0504).	Xoserve (JM)	Carried Forward
0701	17/07/19	4.1	Xoserve (MD) to review current KPI and KVI monitoring for improvements and present proposals at the October Contract Management Committee.	Xoserve (MD)	Pending
0702	17/07/19	10.1	Xoserve to provide a breakdown of Project Nexus de-scoped data items.	Xoserve (SJ/JM)	Pending
0703	17/07/19	10.1	Xoserve to circulate the Xoserve Strategy Update, including the new Organisation Structure.	Xoserve (SJ/JM)	Pending
0704	17/07/19	10.1	Xoserve to review what the Key Performance Indicators for success are.	Xoserve (SJ/JM)	Pending