

DDP Update

17/08/2021

The logo for Xserve, featuring the word "Xserve" in a blue, sans-serif font. The "X" is stylized with a blue and light blue geometric pattern.

Provided by:

The logo for Correla, featuring two overlapping circles, one blue and one yellow, followed by the word "correla" in a bold, dark blue, sans-serif font.

correla

Action PAC0705 – Read Performance Issues relating to Meter Asset & Meter Attribute Misalignment

Read Rejection Code	Exception message	Rejections	Rejected AQ
MET00564	Meter not found for Meter Point	6,080	86,885,347
MET00567	Meter Serial Number Provided is for previous meter	1,245	13,843,725
MRE00418	Asset Status is not live	518	9,364,275
MRE00419	The meter serial number on the read does not agree with the meter serial number held on the Transporter Database	21,834	308,971,640
MRE00420	The meter read does not have the expected number of digits	9,275	246,522,460
MRE00421	A convertor serial number has been supplied where no convertor is fitted	7	17,163,684
MRE00422	convertor corrected read has been supplied where no convertor is fitted	5	4,716,471
MRE00424	The convertor serial number on the read does not agree with the convertor serial number held on the Transporter Database	14	119,378,033
MRE00425	The corrector corrected read does not have the expected number of digits	25	200,512,646
MRE00426	The corrector uncorrected read does not have the expected number of digits	72	347,773,594
MRE00428	The convertor serial number has not been supplied where there is a convertor is fitted	44	174,470,850
MRE00441	Convertor uncorrected read has been supplied where no convertor is fitted	3	10,895,497
MRE01007	Meter, convertor corrected and uncorrected reads not provided where DRE not present.	19	89,341,490
MRE01034	Meter read/Convertor read provided but asset number missing	4	56,710
	Metering Exceptions	39,145	1,629,896,422
	ALL Exceptions	249,737	8,415,363,236
	% Metering Exceptions	15.7%	19.4%

Read Insights / Read Rejections

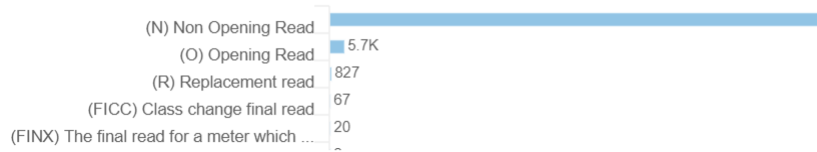


Between 0, 12

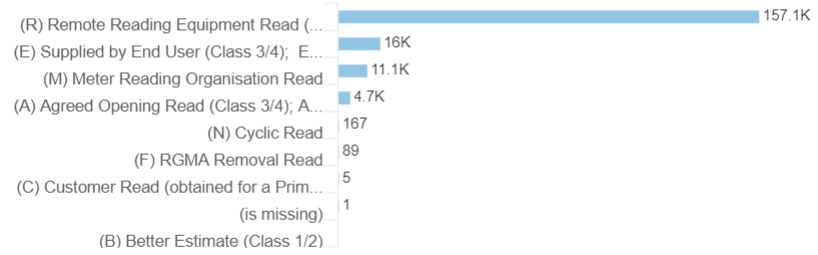
Trend Meter Rejections against total rejections
Include chart doing the same for AQ
Show % of MPRN count & AQ against industry rejection position

Rejected Read Count
189,191

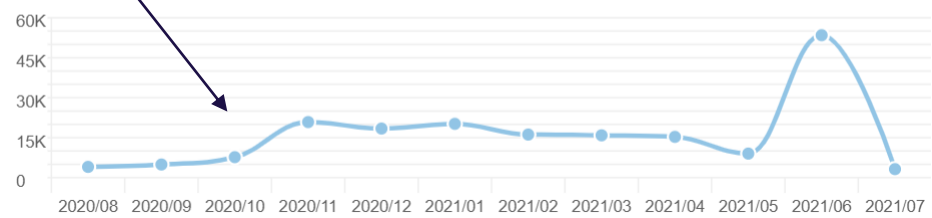
Read Rejections by Read Reasons



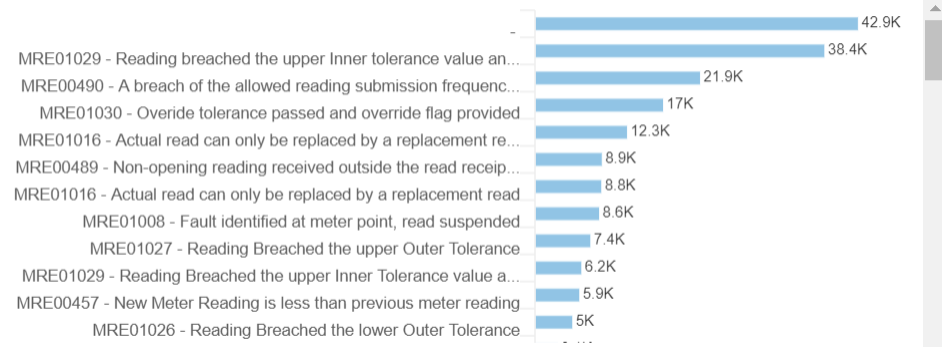
Read Rejections by Read Type



Read Rejections Monthly Trend



Read Rejections by Rejection Reasons



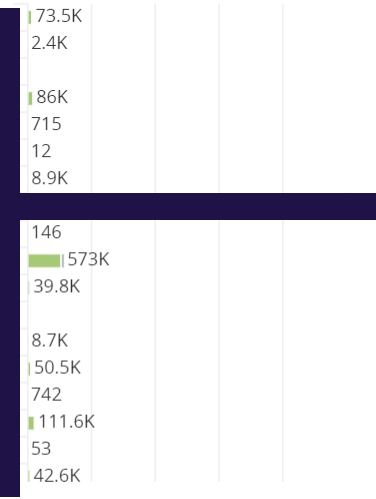
Reads / Read Performance Volumes

= 4 Between 0, 12 = 2021/05 = Alphabetical = Read Volume Trend

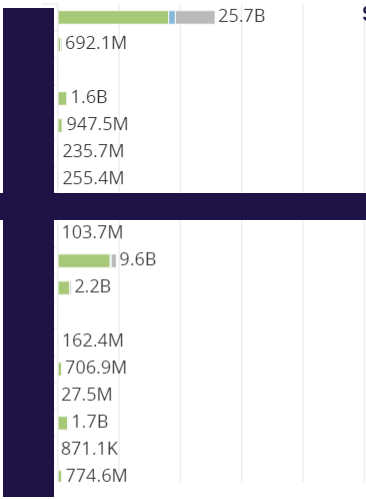
Alphabetical

Read Volume Trend

Shipper Read Volume



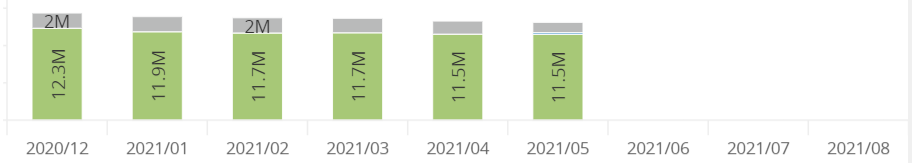
Shipper AQ Volume



Trend Meter Rejections against total rejections

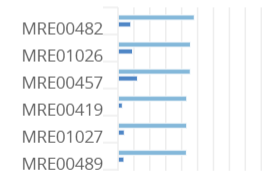
Include chart doing the same for AQ

Show % of MPRN count & AQ against industry rejection position



#Accepted #Rejected #Not Submitted

Read Rejections by Rejection Code



#Rejections Rejected AQ

Rejection Code Detail

Error code	Exception message
(is missing)	(is missing)
CNF00011	Confirmation not owned by requestor
MET00564	Meter not found for Meter Point
MET00567	Meter Serial Number Provided is for another Meter Point