

# DSC Credit Committee Scorecard – September 2021

Subject Areas	Areas to cover	Monthly RAG
 <p>Cash Collection</p>	<ul style="list-style-type: none"> <li>Percentage of Cash Collected by Payment Due Date</li> <li>Percentage of Cash Collected by Payment Due Date +3</li> </ul>	<ul style="list-style-type: none"> <li>97.851% collected by Payment Due Date</li> <li>98.43% collected by Payment Due Date +3</li> <li>Dip in performance attributed to 9 user failures this reporting month.</li> </ul>
 <p>Security</p>	<ul style="list-style-type: none"> <li>Credit Agency Updates</li> </ul>	<ul style="list-style-type: none"> <li>90% customers secured with a credit rating with Experian or Graydons. 7% of customers prepay for services, 2% have fixed security in place (LOC/PCG). 1% on immediate payment terms.</li> </ul>
 <p>Debt</p>	<ul style="list-style-type: none"> <li>Failed Users</li> <li>Debt</li> </ul>	<ul style="list-style-type: none"> <li>9 users failed this reporting month 7 suppliers 2 shippers. Current debt from these failures totals £40,384.12.</li> <li>£141,342.16 of debt recorded and being pursued through administrators.</li> </ul>
 <p>Escalations</p>	<ul style="list-style-type: none"> <li>Escalations to Committee</li> </ul>	<ul style="list-style-type: none"> <li>Emergency committee meeting convened on 22<sup>nd</sup> September to decide and vote following an unpaid DSC invoice.</li> </ul>
 <p>Invoicing</p>	<ul style="list-style-type: none"> <li>Invoicing Issues</li> <li>Late Paid Interest</li> </ul>	<ul style="list-style-type: none"> <li>No invoicing issues reported.</li> <li>11 Late Payment Invoices issued for invoices paid late in September with a financial value of £685.20.</li> </ul>
 <p>Outlook</p>	<ul style="list-style-type: none"> <li>Focus Areas for next quarter</li> <li>Modifications Updates</li> </ul>	<ul style="list-style-type: none"> <li>Continue early engagement with customers leading up to payment due date.</li> <li>Continue to monitor closely organisation's using Credit Agency alerts/reporting.</li> </ul>