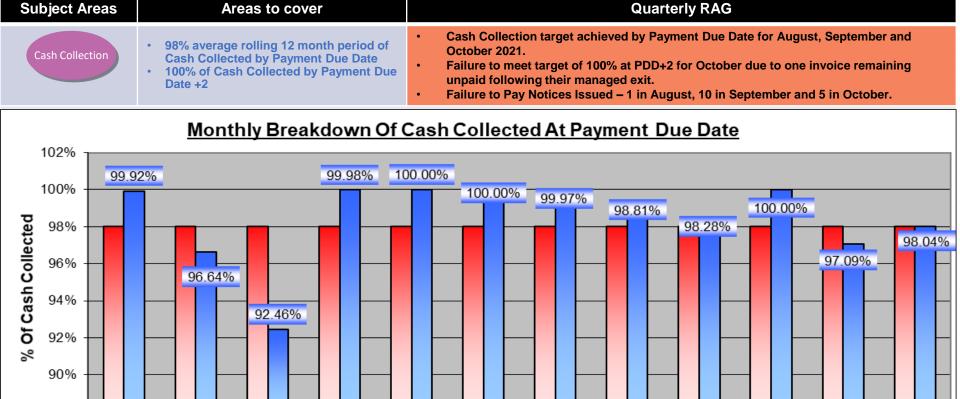
## XOserve

# **Energy Balancing Committee Operational Update**

**November 2021 Quarterly Meeting** 

December 2021



Apr-21

■ Target PDD Collected PDD

May-21

Jun-21

Aug-21

Collected PDD

Sep-21

Oct-21

Jul-21

88%

Nov-20

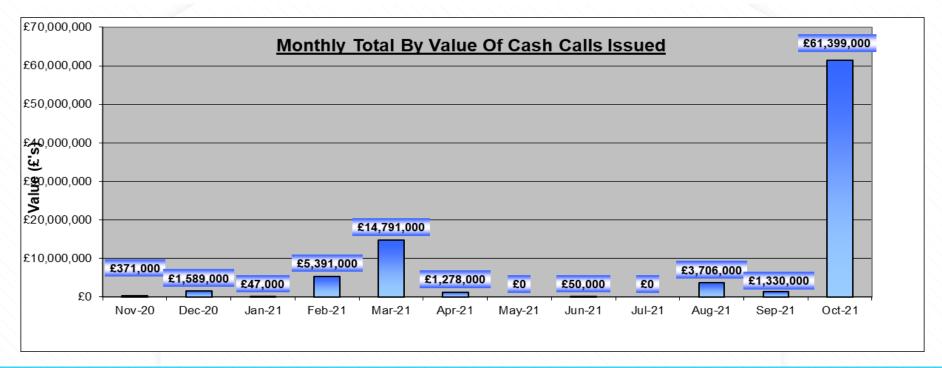
Dec-20

Jan-21

Feb-21

Mar-21

Subject Areas	Areas to cover	Quarterly RAG
Security	<ul> <li>Security Renewals completed within month</li> <li>Further Security Requests</li> <li>Cash Calls</li> <li>Alerts</li> <li>Credit Agency Update</li> </ul>	<ul> <li>All securities renewed ahead of expiry.</li> <li>6 Cash Calls issued in August, 8 in September and 72 issued in October.</li> <li>No bank downgrades or credit agency alerts requiring action</li> </ul>



Subject Areas	Areas to cover	Quarterly RAG
Debt	<ul><li>Terminated Users</li><li>Debt</li><li>Administrator Updates</li></ul>	<ul> <li>5 shippers terminated during last quarter leaving a debt of £1,109,398.95</li> <li>9 terminated shippers since 2018 with a total debt of £9,673,433.57 which is being pursued through appointed administrators via regular updates.</li> <li>Debt smeared 2 months after invoice due date to community.</li> <li>As of 30<sup>th</sup> October 2021 there has not been any offer of settlement from administrators.</li> </ul>
Escalations	• Escalations to Committee	Escalations to committee on 6 <sup>th</sup> September, 11 <sup>th</sup> and 18 <sup>th</sup> October for decisions due to non payments of cash calls and invoices.

Subject Areas	Areas to cover	Quarterly RAG
Invoicing	<ul><li>Invoicing Issues</li><li>Late Paid Interest</li></ul>	<ul> <li>As of 30<sup>th</sup> July 2021 the financial value for late paid charges accrued between May, June and July is a net of -£147.86.</li> <li>No issues with invoicing recorded.</li> </ul>
Outlook	<ul> <li>Focus Areas for next quarter</li> <li>Team Initiatives</li> </ul>	<ul> <li>Continuing to monitor financial institutions providing security and individual organisations through credit agencies.</li> <li>Continued engagement with customers to identify any issues at an early stage with no indications given.</li> <li>Continuing early communications with invoicing teams to obtain invoice data earlier to forecast any potential cash calls.</li> <li>Direct Debit implementation for Energy invoices.</li> <li>Implementation of National Grid's MYFinance system and working closely with NG to use the new system.</li> </ul>

### Energy Balancing Adjustments – November 2021 Update

 The adjustments detailed below are planned to be actioned and included on the next Energy Balancing invoice.

Shippers Affected	Billing Month	Energy Difference (Kwh)
13	March 21	35368