Xoserve Action to WG 0783R

At the January Workgroup meeting for 0783R, Xoserve took the following action:

Action Table (as at 11 January 2022)

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
0101	11/01/22	2.	Reference the two AQ Correction Submissions by Year / Month graph peak events – Xoserve (ER) to look to provide more background information on why and how these two events occurred	Xoserve (ER)	Pending

Response / Update:

- The spike in April/May 2020 was a known event within the industry and resulted in Modifications 0736 (implemented January 2021) and 0746 (awaiting Ofgem decision) being raised
- For the April/May spike, if the same AQ Corrections were raised post Mod0736 being implemented, they would have been rejected.
- We understood the ask from WG was to confirm if the spike in December 2019 would have been valid or rejected if they were submitted after Mod0736 was implemented.
- To confirm, the spike seen in December 2019 was via reason code 2 Change in Consumer Plant rather than reason code 3, therefore Mod0736 would not have had an impact on the submissions being processed.
- As detailed within the action below, the spike did get questioned at PAC and the representative from the Shipper organisation responsible for the spike provided the explanation to PAC.

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0102	11/01/22	2.	Reference the two AQ Correction Submissions by Year / Month graph peak events – Xoserve (ER) to investigate whether the PAC were provided with a suitable level of	Xoserve (ER)	Pending

Contact Details: enquiries@qasqovernance.co.uk Papers available at: www.gasqovernance.co.uk

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Action Table (as at 11 January 2022)

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
			information which might have enabled them to identify the 2020 CNG issue sooner and how communications into and out of PAC may be improved		

Response/Update:

 On a monthly basis, PAC receive an anonymised Dashboard from the PAFA which includes a slide on AQ Correction submissions by Reason Code. Link to the latest Dashboard presentation (slide 22) here.

- This monthly update reports the count of AQ Corrections submitted and the changes in total number of AQ Corrections. Observations related to the stats are included by PAFA.
- The stats PAC receive on AQ Corrections are on a delay because it is based on a retrospective view only and PAFA require time to collate the stats and report this to PAC.
- In terms of the April/May 2020 peak in AQ Corrections which went live in May, PAC only got visibility of this in July.
- When these figures were presented to PAC, the spike was excluded from the graph because it
 was deemed as a "known issue" as it had already been raised in other forums and was being
 widely discussed (at the Charging Forum and DWG). Link to this Dashboard presentation (slide
 23) here.
- In terms of the spike in 2019, this was questioned at PAC and a representative for the Shipper that submitted the AQ Corrections causing the spike provided an explanation to PAC.
- It is worth noting that there is no current UNC target or obligation in relation to AQ Corrections within the UNC.

0103	11/01/22	2.	Reference the two AQ Correction Submissions by Year / Month graph peak events – Xoserve (ER) to examine the post July data (i.e. post 2 nd peak) with regard to UNC Modification 0736S provisions (i.e. Reason Code movements and usage analysis) and report back findings to the Workgroup	Xoserve (ER)	Pending
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Response/Update:

- Modification 0736 was implemented in January 2021 and it placed further validation on AQ Corrections submitted utilising Reason Code 3 – Commencement of New Business or Discontinuance of an existing Business activity.
- This additional validation prevented the reason code being utilised when the site had changed to between Shippers that were affiliated.
- We understand the RG wanted to see if the implementation of Mod0736 reduced the use of reason code 3 and increased the use of Reason Code 2 *Change in Consumer Plant*.
- From January 2020 December 2020 (pre-Mod0736 implementation), submission volumes for Reason Code 2 vary between roughly c700 (at the lowest) and c4500 (at the highest).
- Post 0736 implementation, from January 2021 February 2022, submission vary between roughly c700 (at the lowest) and c6000 (at the highest).
- For 11 of the 14 months, the submissions for Reason Code 2 were within the range we saw in 2020 (c700 c4500). Only 3 months within the period were there more submissions than we saw in 2020.
- For Reason Code 3, other than the peak in April/May 2020, the volumes have remained relatively low.
- The post Mod0736 submission stats for Reason Codes 2 and 3 are within Slide 20 of the updated MI pack.