DSC Credit Committee Scorecard – January 2022

Subject Areas	Areas to cover	Monthly RAG
Cash Collection	 Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 	 97.69% collected by Payment Due Date 99.81% collected by Payment Due Date +3 Dip in performance attributed to 1 large value invoice being paid one day late.
Security	Credit Agency Updates	 91% customers secured with a credit rating with Experian or Graydons.7% of customers prepay for services, 1% have fixed security in place (LOC/PCG). 1% on immediate payment terms. No concerns resulting from daily credit agency alerts.
Debt	Failed UsersDebt	 2 shippers terminated in January for Energy Balancing defaults leaving one unpaid DSC invoice of £169.20 which is likely to be paid by terminated user. 1 failed supplier this reporting month, leaving a debt of £14,246.40. Total debt of £566,378.41 to be pursued through administrators via regular updates.
Escalations	Escalations to Committee	No escalation to committee this reporting month.
Invoicing	Invoicing IssuesLate Paid Interest	 No invoicing issues reported. 13 Late Payment Invoices issued for invoices paid late in December with a financial value of £886.54.
Outlook	Focus Areas for next quarter	 Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting.