

DSC Credit Committee Scorecard – September 2022

Subject Areas	Areas to cover	Monthly RAG
 <p>Cash Collection</p>	<ul style="list-style-type: none"> Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 	<ul style="list-style-type: none"> 95.61% collected by Payment Due Date 99.83% collected by Payment Due Date +3 Dip in performance attributed to one user paying their large value invoice one day late. Sufficient recovery at PDD+3
 <p>Security</p>	<ul style="list-style-type: none"> Credit Agency Updates 	<ul style="list-style-type: none"> 89% customers secured with a credit rating with Experian or Graydons. 7% of customers prepay for services, 3% have fixed security in place (LOC/PCG). 1% on immediate payment terms. No concerns resulting from daily credit agency alerts.
 <p>Debt</p>	<ul style="list-style-type: none"> Failed Users Debt 	<ul style="list-style-type: none"> Total debt of £572,323.94 being pursued through administrators via regular updates.
 <p>Escalations</p>	<ul style="list-style-type: none"> Escalations to Committee 	<ul style="list-style-type: none"> No escalation to committee this reporting month.
 <p>Invoicing</p>	<ul style="list-style-type: none"> Invoicing Issues Late Paid Interest 	<ul style="list-style-type: none"> No invoicing issues reported. 10 Late Payment Invoices issued for invoices paid late in September with a financial value of £871.77
 <p>Outlook</p>	<ul style="list-style-type: none"> Focus Areas for next quarter 	<ul style="list-style-type: none"> Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting.