

DSC Credit Committee Scorecard – October 2022

| Subject Areas | Areas to cover | Monthly RAG |
|--|---|--|
|  <p>Cash Collection</p> | <ul style="list-style-type: none"> Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 | <ul style="list-style-type: none"> 96.16% collected by Payment Due Date 99.99% collected by Payment Due Date +3 Dip in performance attributed to one user paying their large value invoice two days late. Sufficient recovery at PDD+3 |
|  <p>Security</p> | <ul style="list-style-type: none"> Credit Agency Updates | <ul style="list-style-type: none"> 89% customers secured with a credit rating with Experian or Graydons. 7% of customers prepay for services, 3% have fixed security in place (LOC/PCG). 1% on immediate payment terms. No concerns resulting from daily credit agency alerts. |
|  <p>Debt</p> | <ul style="list-style-type: none"> Failed Users Debt | <ul style="list-style-type: none"> Total debt of £452,388.72 being pursued through administrators via regular updates. |
|  <p>Escalations</p> | <ul style="list-style-type: none"> Escalations to Committee | <ul style="list-style-type: none"> No escalation to committee this reporting month. |
|  <p>Invoicing</p> | <ul style="list-style-type: none"> Invoicing Issues Late Paid Interest | <ul style="list-style-type: none"> No invoicing issues reported. 4 Late Payment Invoices issued for invoices paid late in October with a financial value of £1,343.35 |
|  <p>Outlook</p> | <ul style="list-style-type: none"> Focus Areas for next quarter | <ul style="list-style-type: none"> Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting. |