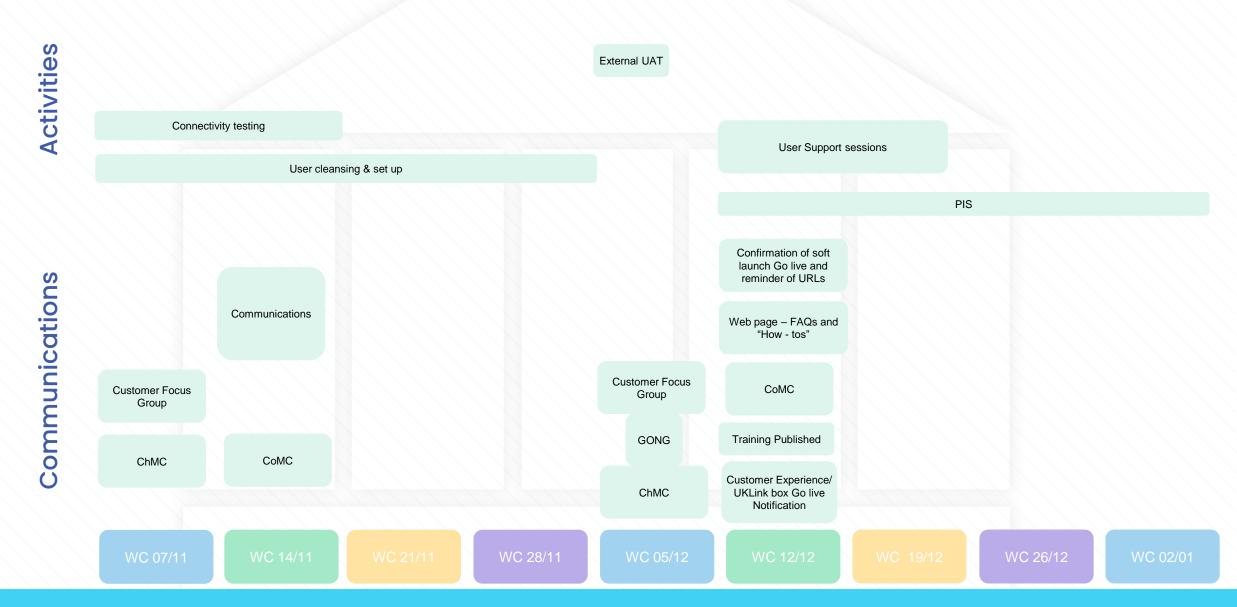
XOServe

December CoMC CMS Rebuild Update

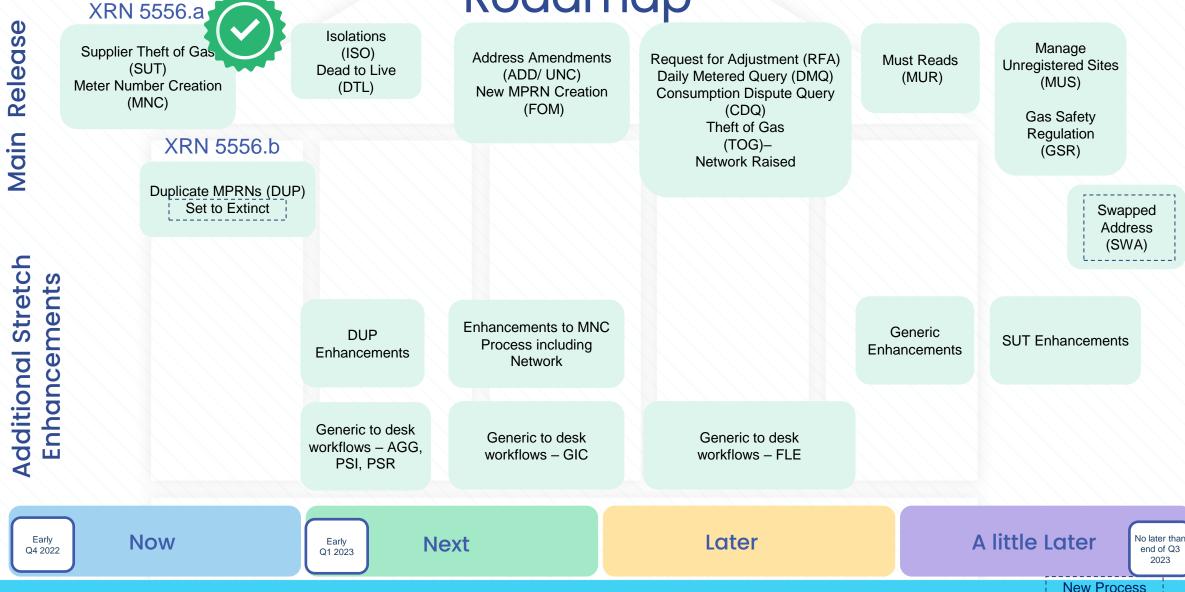
Progress to Date

- I am pleased to confirm that the Duplicates (DUP) and Set to Extinct Process (STE) will be going live on 12 December 2022, this is subject to a Go No Go
 meeting on the 7th December.
- On launch date the new user emails will be issued from 09:30 to prevent email server disruption. There will be User Support sessions, which will be a daily occurrence for the first week where users can dial in and raise any questions they may have. Further information can be found on the following slide for December's activities.
- We are confirming launch dates for Q1 2023 and an update will be provided in January's ChMC.
- We will provide an update as soon as we know when the relevant REC change is due to be implemented to ensure you have as much notice as possible of the SUT / Modification 0734 process commencing (and the cessation of the current Shipper "TOG" process).
- The CMS Rebuild webpages and CMS page have both been updated to reflect the Launch activities, FAQs and training materials the latter will be completed W/C 5th December
- <u>https://www.xoserve.com/products-services/data-products/contact-management-service-cms/cms-rebuild/</u>
- <u>https://www.xoserve.com/products-services/data-products/contact-management-service-cms/</u>
- The Link to the training material is on both pages, however for reference it can be accessed using this link, please note that the training materials will be updated in the week commencing 5th December: <u>https://rise.articulate.com/share/dgQzl3ax38sN6oVrNCenQW1RKMFHStYO#/</u>
- The CMS Rebuild webpage (<u>https://www.xoserve.com/products-services/data-products/contact-management-service-cms/cms-rebuild-product/</u>) contains the link to register for future Customer Focus Groups, please note the agenda for the Focus Groups will be issued 7 days prior to the session.

External – CMS Rebuild December Launch Plan on a page



CMS Rebuild Delivery Roadmap



Release Content