

UNC 0836:

Resolution of Missing Messages following Central Switching Service implementation and integration with REC Change R0067



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Why change?



- Following CSS Implementation there have been instances where there have been messages that have not been generated or because of issues in transmission or receipt of these messages
- This has led to misalignment between the Central Switching Service (CSS) and UK Link – which was never envisaged in the original Ofgem Faster Switching Programme
- The UNC requires that the CDSP receives the Registration message from CSS in the form prescribed in the Retail Energy Code (REC) – i.e. the Secured Active Notification message (SAM)
- REC Change R0067 introduces the ability for the CDSP to request a **Resend** of the SAM, and in instances that CSS are unable to generate this a **Refresh** that will be available after the Registration has gone Live
 - Refresh message will not be a SAM so requires consideration in the UNC
- The UNC needs to cater for circumstances where the CDSP becomes aware that a Registration has taken place, but the SAM has not been received and to enable them to set the Registration live as soon as is practicable
- The UNC also needs to provide clarity on the responsibility for the Supply Point in the period between the CSS Registration Effective From Date and the Registration becoming effective in UK Link so that invoices can be correctly generated
- Plus, the provision of a CDSP generated Meter Reading Estimate for the CSS Registration EFD

Options



- Discrepancy between CSS and UK Link systems were not envisaged when the Faster Switching SCR text was being compiled – the UNC needs to be updated to consider this:
 - UNCC confirmed that the CDSP was, in the short term, able to accept ‘proxy SAMs’. With the introduction of Refresh functionality in REC Change R0067 this highlights that this is a process that will endure to keep CSS and UK Link aligned. The CDSP needs to be able to legitimately act on this instruction on an enduring basis
 - This Modification will also enable the CDSP to generate a Meter Reading for the CSS Effective Date to use for Settlement
 - This Modification also seeks to clarify responsibility for the Supply Point – so that invoices are generated and settled

Note: the Modification does not include a retrospective component

Solution



- The Modification proposes:
 - Amendment to allow the CDSP to update the Registration held within UK Link systems when it becomes aware that there is, or will be, a discrepancy between CSS and UK Link
 - Consideration of the exception process where in the event that the Registration Effective From Dates in CSS and UK Link are not aligned, then clarity that the Shipper responsible within CSS will be responsible for invoicing in keeping with CSS mastering Registration on CSS Supply Points
 - Allowing the CDSP to generate a Meter Reading that the Shippers may use in Settlement to agree responsibility for gas volumes, and the basis for which this can be replaced

Recommended Steps



- The Proposer recommends that this Modification should be:
 - Subject to Self-Governance
 - Workgroup assessment to develop the Modification for 3 months