

CMS Rebuild ChMC Update

May 2024

Progress Update

- Our final launch of the CMS Rebuild Programme V1.10 containing the new Generic Workflow (GEN), Gas Safety Regulations (GSR) and Managing Unregistered Sites (MUS) processes will be launched for first usage on 29 April. These processes have been walked through at our Customer Focus Group (CFG) and an additional session has been scheduled for 25 April.
- To support the launch the following will be accessible to customers:
 - Launch communications emails will be circulated throughout 29 April in batches containing details of the processes and support available
 - Training material will be published via our training <u>modules</u>
 - Daily customer drop in support call will be available from 11:00 13:00 Monday Friday (except BH) from 29 April to 10 May 2024, to join the call please use this <u>link</u>. There maybe a slight delay on admitting into the lobby if we are already dealing with a customer.

• In the last CFG in April a vote was cast to understand levels of engagement post CMS Rebuild's final drop of V1.10, the majority of the CFG voted for a quarterly CFG. The next CMS CFG will take place in Q3 2024, the exact date is yet to be determined

CMS Delivery Rebuild Roadmap

