

| Group                             | Task   | Proposer Initial View | National Grid View | National Grid Comment   |
|-----------------------------------|--|-----------------------|--------------------|---|
| Get Data and Intelligence         | Payment & usage history (billing history)        | Core                  | N/A                | Transporters do not hold such information in respect of individual consumers  |
|                                   | No Vend information from PPMIP                   | Core                  | N/A                | Transporters do not hold such information   |
|                                   | Tip offs from external party                     | Core                  | Core               | Transporters potentially receive such information via the 0800 111 999 number and other communications into National Grid   |
|                                   | Manage incentives (for tip offs)                 | Core                  | Core               | National Grid supports appropriate means of increasing rates of detection subject to appropriate funding arrangements etc.  |
|                                   | Transporters – safety info                       | Core                  | Core               | GSIU cut off visits likely to be of interest to NRPS  |
|                                   | Site visits – engineers & meter readers          | Core                  | Core               | Any other Transporter site visit likely to be of interest to NRPS   |
|                                   | Customer risk level/case history                 | Core                  | N/A                | Transporters do not hold such information in respect of individual consumers  |
|                                   | Unreg or Shipper-less sites >12mths (XOServe)    | Core                  | Core               | Likely to be of interest to NRPS  |
| Data Analysis and Reporting       | Data collation                                   | Core                  | Optional           | It is unclear how analysis of this nature (i.e. office based) would identify which party (Supplier or Transporter) was responsible for investigation of the theft. This is likely to require investigation of the physical conditions on-site. Is the assumption that a Supplier (by default) would be asked to investigate who would then inform the Transporter if the theft is upstream of the ECV? National Grid would require clarification as to whether any Transporter contribution to data provision and analysis could be classified as a pass through item under E3 of its Licence to meet the requirements of Condition 7(3)(d). This mandates that a Transporter (unlike a Supplier) must remain revenue neutral in terms of the investigation of theft and subsequent recovery of any amounts in respect of this. |
|                                   | Risk based profiling                             | Core                  | Optional           |   |
|                                   | Triggers   | Core                  | Optional           |   |
|                                   | Geographical- clustering                         | Core                  | Optional           |   |
|                                   | Standard industry reporting                      | Core                  | Optional           |   |
|                                   | Stolen meter register                            | Core                  | N/A                |   |
|                                   | Review refused access records                    | Core                  | Optional           |   |
|                                   | Identify vulnerable customers                    | Core                  | Optional           |   |
| Investigation of Individual Cases | Examine Meter history                            | Core                  | Optional           | National Grid has its own internal process to meet its Licence obligations under Condition 7  |
|                                   | Visit reports (history)                          | Core                  | Optional           | National Grid has its own internal process to meet its Licence obligations under Condition 7  |
|                                   | Unannounced site visit (may include meter works) | Optional              | Optional           | National Grid has its own internal process to meet its Licence obligations under Condition 7  |
|                                   | Gather evidence                                  | Optional              | Optional           | National Grid has its own internal process to meet its Licence obligations under Condition 7  |
|                                   | Categorise cases                                 | Optional              | Optional           | National Grid has its own internal process to meet its Licence obligations under Condition 7  |
|                                   | Conquest reporting                               | Optional              | Optional           | National Grid has its own internal process to meet its Licence obligations under Condition 7  |
|                                   | Assess volume of energy taken                    | Core                  | Optional           | Service already delivered by xoserve using scheme required by Gas Code para 9(3)  |
|                                   | Follow up shipperless sites                      | Core                  | Optional           | This process is currently under review by the industry (xoserve led)  |
| Debt Recovery                     | Collections                                      | Optional              | Optional           | National Grid has its own internal process to meet its Licence obligations under Condition 7  |
|                                   | Transfer to prepayment (PPM)                     | Optional              | N/A                | Transporters unable to recover via this means   |
|                                   | Disconnect customer                              | Optional              | Optional           | Agree this should be an optional service for parties  |
| Prosecution & Risk Management     | Internal watch list (for follow up)              | Core                  | Optional           | National Grid has its own internal process to meet its Licence obligations under Condition 7  |
|                                   | Legal action                                     | Optional              | Optional           | National Grid has its own internal process to meet its Licence obligations under Condition 7  |
| Industry Revenue Accounting       | Reasonable endeavours scheme                     | Optional              | N/A                | Transporters required to be revenue neutral: accounted for in pricing methodology   |
|                                   | Revenue re-allocation (eg RBD)                   | Core                  | Optional           | Service already delivered by xoserve pursuant to TPD E3.5 in respect of LSPs  |
|                                   | Allocation of joint claims across suppliers      | Core                  | N/A                | No impact on Transporters   |