[Letter to be provided on headed paper of End Consumer]
[Date]
[Shipper User Address]
Dear [Shipper Contact],
Letter of Warranty for a change in Gas Peak Daily Load (SOQ) and Peak Hourly Load (SHQ) at [Site Address], in accordance with the provisions of UNC Modification 0478 'Filling the gap to reduce SOQ below BSSOQ until Nexus'
A reduction in Gas Peak Daily Load (SOQ) and Peak Hourly Load (SHQ) is requested at the Supply Point comprising the following Supply Meter Points [insert MPRNs as relevant] at the above address.
The amended peak daily load is requested as: [X] kWh per day
The amended peak hourly load is requested as [X] kWh per hour
The reason for reduction in load is [insert reason].
I confirm that there has not been a previous request for reduction in this capacity reduction window.
[End Consumer] hereby confirm that despite the reduction in load, gas will continue to be offtaken for the Gas Year 2014/2015.
[End User's sign-off]
Suggested contact wording for CMS (Not for inclusion in the letter):
Mod478 Reduction Request. As per the supplied warranty letter, sent to [insert email address or fax number] the required daily load (SOQ & SHQ) for the gas year 2014/15 is [xxxxxkWH]. This reduction

is required because [please provide reason]