

**UNC Workgroup 0429 Agenda
Customer Settlement Error Claims Process**

Wednesday 08 August 2012

at 31 Homer Road, Solihull, B91 3LT

Please note: This meeting will be accommodated during the Distribution Workgroup.

- 1.0 Review of Minutes and Actions from previous meeting**
- 2.0 Discussion**
- 3.0 Any Other Business**
- 4.0 Diary Planning for Workgroup**
Agree agenda items and actions for next meeting

Please contact the Joint Office if you wish to use teleconference facilities for this meeting

Contact Details: enquiries@gasgovernance.co.uk

Papers available at: www.gasgovernance.co.uk