

**UNC Workgroup 0429 Agenda
Customer Settlement Error Claims Process**

Thursday 22 November 2012

at ENA, Dean Bradley House, 52 Horseferry Road, London SW1P 2AF

[\(http://2010.energynetworks.org/office-location-and-travel-inf/\)](http://2010.energynetworks.org/office-location-and-travel-inf/)

Please note: This meeting will be accommodated during the Distribution Workgroup..

- 1.0 Review of Minutes and Actions from previous meeting**
- 2.0 Discussion**
- 3.0 Any Other Business**
- 4.0 Diary Planning for Workgroup**
Agree agenda items and actions for next meeting

Action Table

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
0429/003	27/09/12	2.0	Provide cost estimate for review.	Xoserve (DA)	Carried Forward
0429/004	27/09/12	2.0	Provide draft legal text for review.	National Grid Distribution (CW)	Carried Forward

Please contact the Joint Office if you wish to use teleconference facilities for this meeting

Contact Details: enquiries@gasgovernance.co.uk

Papers available at: www.gasgovernance.co.uk