

**UNC Workgroup 0429 Agenda  
Customer Settlement Error Claims Process**

**Thursday 28 February 2013**

**at ENA, Dean Bradley House, 52 Horseferry Road, London SW1P 2AF**

[\(http://2010.energynetworks.org/office-location-and-travel-inf/\)](http://2010.energynetworks.org/office-location-and-travel-inf/)

**Please note: This meeting will be accommodated during the Distribution Workgroup.**

- 1.0 Review of Minutes and Actions from previous meeting**
- 2.0 Discussion**
- 3.0 Any Other Business**
- 4.0 Diary Planning for Workgroup**

**Action Table**

<b>Action Ref</b>	<b>Meeting Date</b>	<b>Minute Ref</b>	<b>Action</b>	<b>Owner</b>	<b>Status Update</b>
0429 003	27/09/12	2.0	Provide cost estimate for review.	Xoserve (DA)	Carried Forward

Please contact the Joint Office if you wish to use teleconference facilities for this meeting

**Contact Details: [enquiries@gasgovernance.co.uk](mailto:enquiries@gasgovernance.co.uk)**

**Papers available at: [www.gasgovernance.co.uk](http://www.gasgovernance.co.uk)**