

UNC Workgroup 0474 Agenda
Inclusion of the guidelines relating to the “Customer Settlement Error Claims Process” within UNC governance

Tuesday 07 January 2014

at Consort House, 6 Homer Road, Solihull, B91 3QQ

([Directions to Consort House](#))

Please Note: This meeting will be considered during the Distribution Workgroup

1.0 Outline of Modification

Proposer to explain the rationale for raising the modification and the intended outcome, and any specific areas that the Workgroup needs to address.

2.0 Initial Discussion

3.0 Diary Planning

Agree agenda items and actions for next meeting

Please contact the Joint Office if you wish to use teleconference facilities for this meeting

Contact Details: enquiries@gasgovernance.co.uk

Papers available at: www.gasgovernance.co.uk