## UNC Distribution Issues Workgroup Agenda 10:00 Monday 28 November 2011

via Teleconference: 0207 950 1251 access code, 21870295#.

- 1. Introduction
- 2. Issues
  - 1.1. ISS 0018, Handling of Emergency Situations at Priority Customer Sites
  - 1.2. ISS 0028 Status of new connections prior to the completion of reinforcement works
  - 1.3. ISS 0029 Communication of CO Poisoning Incidents
  - 1.4. ISS 0031 Settlement Dispute Process
  - 1.5. ISS 0032 'K' Factor Concept
  - 1.6. ISS 0033 Creation of MPRNs
  - 1.7. New Issues
- 2. Any Other Business
- 3. Diary Planning

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