Code Administration Code of Practice

User feedback form

The Code Administration Code of Practice (CoP)[1] was implemented on 31st December 2010. The aim was to facilitate convergence and transparency in code modification processes. The CoP is formally adopted by the UNC, BSC and CUSC, and has been voluntarily observed by other codes.

In accordance with Principle 4, the CoP is subject to periodical review by users. In this first review, we welcome your feedback on how well the CoP Principles are being achieved in practice and any suggested amendments that you would like to raise for consideration.

Please provide your feedback by completing this form and returning your comments to Ofgem **by Friday 20th January**:

<div align="center">

industrycodes@ofgem.gov.uk

</div>

If you would like any comments to be considered as confidential, please indicate this clearly.

<div align="center">

Thank you

</div>

Name:

Company:

Email:

Which industry code(s) are you actively involved with*?

<div align="center">

UNC   BSC   CUSC   Other

</div>

How would you characterise your involvement with the above code(s)?

<div align="center">

Code Administrator   Panel Member   Code Signatory   Interested Party

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* Please indicate in each of your responses which code your comments relate to.

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[1] A copy of the Code Administration Code of Practice can be found at
http://www.ofgem.gov.uk/Licensing/IndCodes/CGR/Documents1/FinalCoP.pdf

Please share examples of any areas where you have found the application of the CoP Principles particularly successful. Please include any suggestions of 'best practice'.

Please share examples of any areas where you have found the application of the CoP Principles particularly *unsuccessful*. Please include any suggestions for improvement.

How useful do you consider the standardised processes, timetables and documents to be, as set out in the CoP?

Do you consider that the standardised processes, timetables and documents have been successfully implemented in the code(s)?

In respect of Principle 1, which describes the role of Code Administrators as 'critical friends', if you are a code user, how would you evaluate the implementation of this principle in 2011?

Have you identified any additional areas that you feel it would be helpful for the CoP to cover? If so, please describe how you feel this would improve the code administration processes.

Are there any areas of the CoP that you have found to be inconsistent with other code processes? Please identify any specific examples.

Have you identified any parts of the CoP that you feel should be removed or amended? If so, please explain your reasons for this.

Do you feel it would be useful at this stage to impose KPI targets on the Code Administrators (whereas currently KPI data is recorded, but no targets are set)?

How would you rate your experience of the overall usefulness of the CoP?

CODE	Very poor	Poor	Neutral	Good	Excellent
BSC					
CUSC					
UNC					

Do you have any other comments?