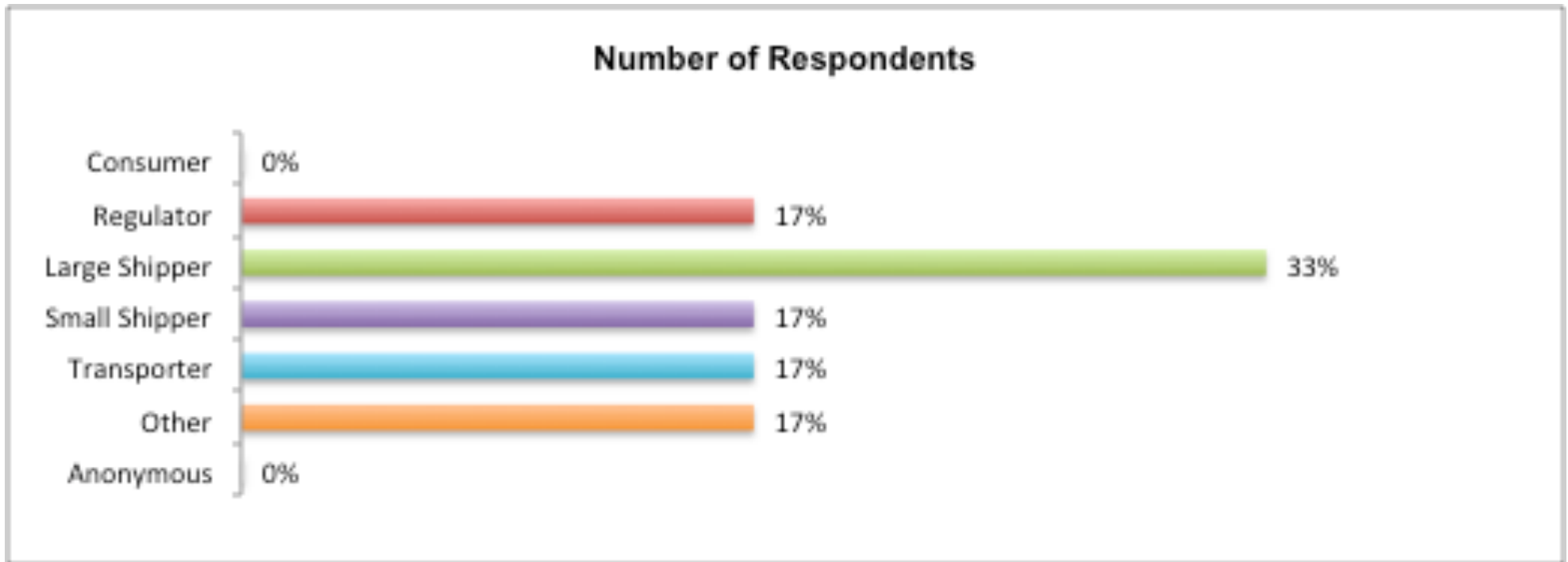


# Quarter 2 Survey Results

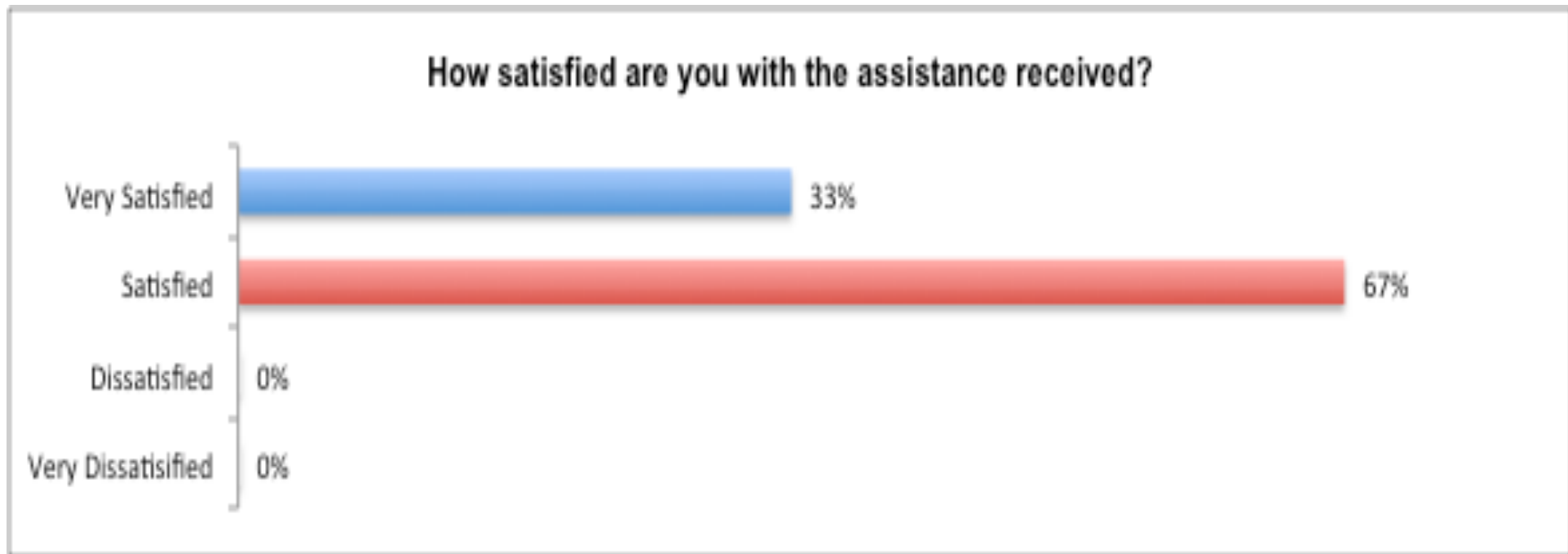
## 2015

## 1 Responses this Quarter



Sample Size: 6 Respondents

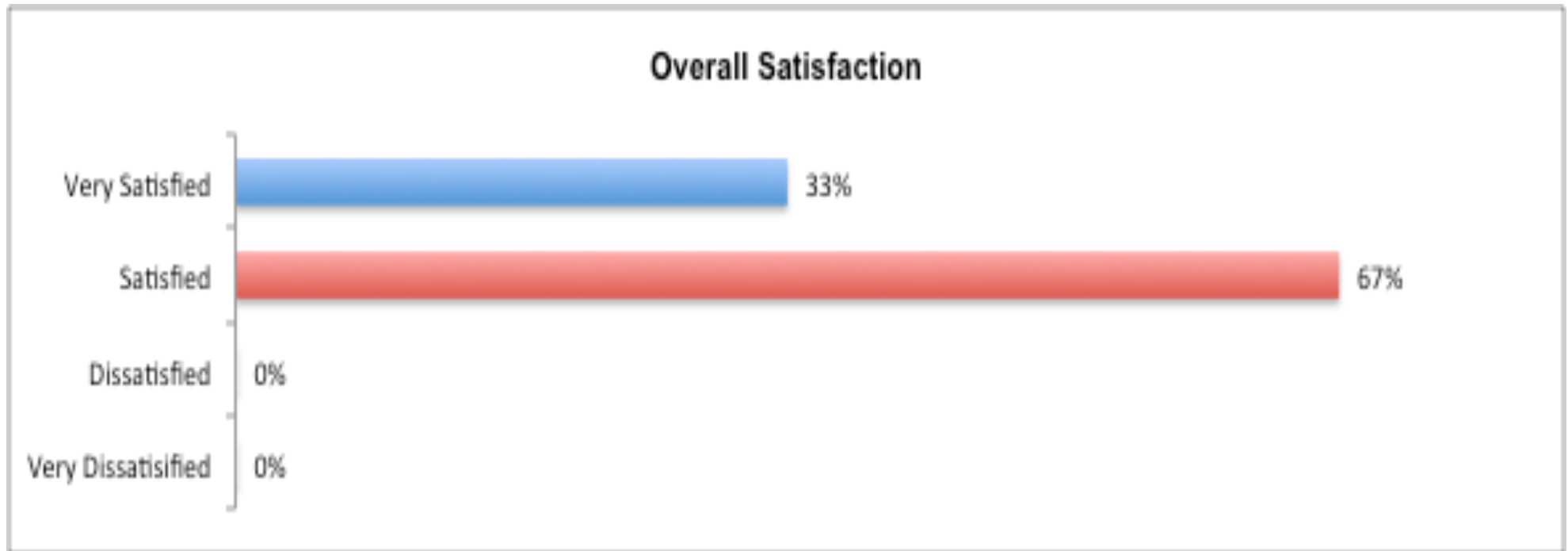
## 2 Assistance Received



### 3 Documentation



## 4 Overall Satisfaction



## 5 Comments

No additional comments received this quarter.

## 6 Summary

Satisfaction %	Quarter 2 2015	Quarter 1 2015	Year End 2014	Year End 2013	Year End 2012	Year End 2011
Very Satisfied	33	55	36	34	47	47
Satisfied	67	45	64	54	49	43
Dissatisfied	0	0	0	3	2	2
Very Dissatisfied	0	0	0	1	0	1
No view	0	0	0	8	2	7

Respondents %	Quarter 2 2015	Quarter 1 2015	Year End 2014	Year End 2013	Year End 2012	Year End 2011
Consumer	0	0	8	3	4	7
Regulator	17	9	2	3	0	4
Large Shipper	33	36	22	23	23	16
Other Shipper	17	0	8	15	13	11
Transporter	17	46	45	46	43	44
Other	0	9	15	10	17	18