



# **Xoserve**

## **EU Phase 3 Issues**

**Steve Nunnington**

- Common Units regarding temperature have changed from 15/15 to 0/25 (volume/calorific value) due to new EU rules effective from 1 May 2016.
- Due to the new data set up being incomplete, Moffat was excluded from the charge calculation
- The issue was picked up as part of Invoice validation
- Whilst the invoices were incorrect they were issued with accompanying Ad Hoc Adjustment Invoices to correct the error
- The value of the error was as follows
  - NTS Commodity Invoice (ECO) circa £2 million credit across 8 Shippers.
  - Optional Tariff Invoice (OTA) underbill of £73K across 6 Shippers
  - 6 Shippers affected by both invoices
- Invoicing remained whole as primary invoice and adjustments were issued together on the same day.
- A system fix has been developed and tested and is scheduled to be deployed into the live environment on 5 June
- All affected Shippers were written to regarding the issue

# Bacton Issue

- From 1 May the Entry Commodity and Shorthaul Invoices should exclude the IP Balancing allocations (i.e. adjustment for common Unit conversion.)
- This functionality was incorrectly applied to include the April Billing month
- Result is a slight underbill
- There are 29 Shippers associated with the Bacton Interconnector but only 13 Shippers with flows in April who were affected by this incident.
- Full assessment not yet complete but early indications are that the adjustments are for low values
- This will be corrected on next months (May 2016) invoices
- Believed to be a one time event but we are currently testing to make sure that this is the case. Findings will be shared with business users. Result of tests due 7 June 2016.
- Xoserve are developing processes to prevent recurrences in future projects

**Xoserve**



respect > commitment > teamwork