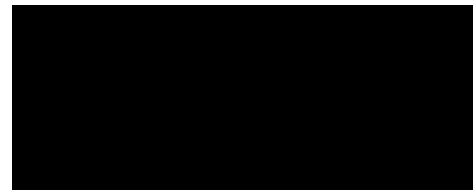


Mr Bob Fletcher
Joint Office of Gas Transporters
First Floor South
31 Homer Road
Solihull
West Midlands
B91 3LT



Sent by email to: enquiries@gasgovernance.com

03 August 2010

Re: 0297 - Extending Rights to Protected Information Provisions for Meter Asset Managers / Registered Metering Applicants.

Dear Mr Fletcher,

Thank you for your invitation to make a representation in respect of the above. Exoteric supports the implementation of this Modification Proposal fully.

The Proposal rightly identifies that uncertainty of Meter Information impacts a MAMs ability to accurately price and invoice for its services, and that there are wider repercussions. Exoteric welcomes and supports any initiative to provide this information and would suggest that there is no valid reason to withhold it.

Exoteric believes that the benefits detailed within the Proposal are sufficient to warrant its implementation. A single industry source of information would reduce the administrative burden on a number of parties, and would be in keeping with other industry initiatives similarly designed to improve competition, accuracy and cost-reflectiveness of charging and overall customer experience.

In addition to supporting the implementation of the Proposal Exoteric would like to note that it only goes a certain way toward addressing the issues raised: Shipper/Supplier failure to update xoserve following a new connection or during the change of supplier process generates a greater administrative burden and makes accurate and cost-reflective billing unnecessarily problematic. Recent enquiries have confirmed that the proposed extended data set would actually only be available for approximately 50% of enquiries, suggesting that the benefits of this Proposal will be limited, although not through fault with the Proposal itself.

Exoteric would be happy to enter in to discussions regarding the provision of this information via IAD and the proposed method of cost recovery.

Should you have any questions on any part of this representation please do not hesitate to contact me.

Yours sincerely,

Thomas Cox