# Primes & Subs (Post RGMA)

**Version Draft 1.0**

| xoserve | Shipper | MRA | Networks |
|---|---|---|---|

**MRA column:**

TM Issue read requests to MRA from PROTEUS.

↓

MRA Obtain reads. Last 5 days in the month for I&C reads and the whole of the month for Domestic reads.

↓

MRA return reads to SPAM via TM.

**xoserve column:**

END

↑

Close after 5 working days.

↑

Update P&S database with comments, then clear.

↑

Forward to Shipper for investigation.

↑

Bulk upload onto ConQuest as a PSA Query.

RD1 file is received and info is loaded onto P&S database using ODS information.

↓

RD file is sent to UK Link.

↓

UK Link validates reads to see if they can be loaded or if they are rejects.

↓

**Can reads be loaded?** — YES / NO

NO → **Do MRA state Meter Removed / Demolished?** — YES (→ Bulk upload onto ConQuest as a PSA Query) / NO → **Do MRA state Vacant 3 times?** — YES / NO → **Do MRA state No Access?** — YES / NO

**Do MRA state Dials Differ?** — NO → MRA state MEX. / YES

MRA state MEX. → Bulk upload onto ConQuest as a PSA Query.

YES (Can reads be loaded) ↓

Clear off P&S database.

↓

Shipper informed of read via MBR file.

↓

Charges raised on B2K and invoice sent to Shippers and Networks.

Bulk upload onto ConQuest as a PSA Query.

↓

Forward to Shipper for investigation.

↓

Update P&S database with comments, then clear.

↓

Close after 5 working days.

↓

Invoice Shipper for procurement of read.

↓

END

Confirmation issued.

↓

END

Charges investigated.

↓

**Are the charges correct?** — NO / YES

YES ↓

Credit raised

↓

Conformation issued.

↓

END

**Shipper column:**

Shippers receive invoice from billing.

↓

**Do the Shippers agree the charges?** — YES / NO

NO ↓

Raise IRC query via ConQuest.

**Networks column:**

Networks receive invoice from billing.