

Linda Whitcroft

Distribution Workstream

24/06/2010

Distribution Workstream Actions

Linda Whitcroft Outstanding Actions May 2010

- Dis0501
Identify whether AQ Review system validation parameters can be released to indicate why amendments are passed for manual investigation.
- Dis0502
Provide data on numbers passing and failing various AQ Review validation tests, and a profile of when amendments are received.

Thursday 24th June 2010

Disc0501 – AQ Review System Validation Parameters

Additional system validations that an AQ Appeal / AQ Amendment will be subjected to. The criteria below determines if the request will be passed for the manual referral / validation.

- The Meter reading details provided do not match with the data in UKLink.
- Exchange details provided are inconsistent with UKLink.
- A change of GNT during the consumption period.
- The meter point is Prime.
- The manual check required flag is 'Y' in the file provided.

AQ 2009: Total Amendments Received By Outcome Code (AC/ RJ/ RF)

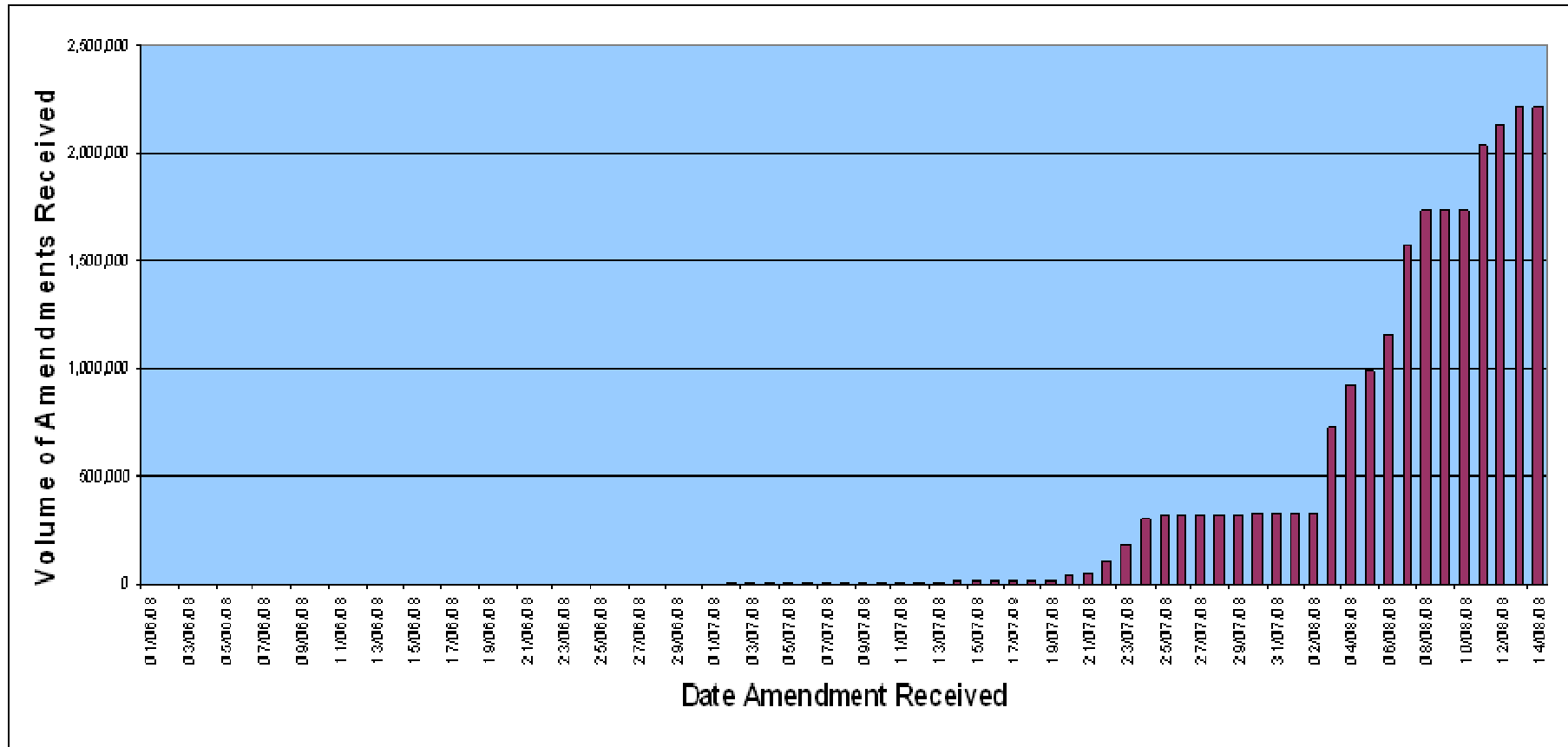
ALL AMENDMENTS (Count)				
Date Received	Amendments Received Between 1st Jun 09 and 14th Aug 09	AC ACC	RJ REJ	RF REF
TOTAL	2,249,153	2,179,342	58,971	10,840

% OF AMENDMENTS		
AC ACC	RJ REJ	RF REF
96.9%	2.6%	0.5%

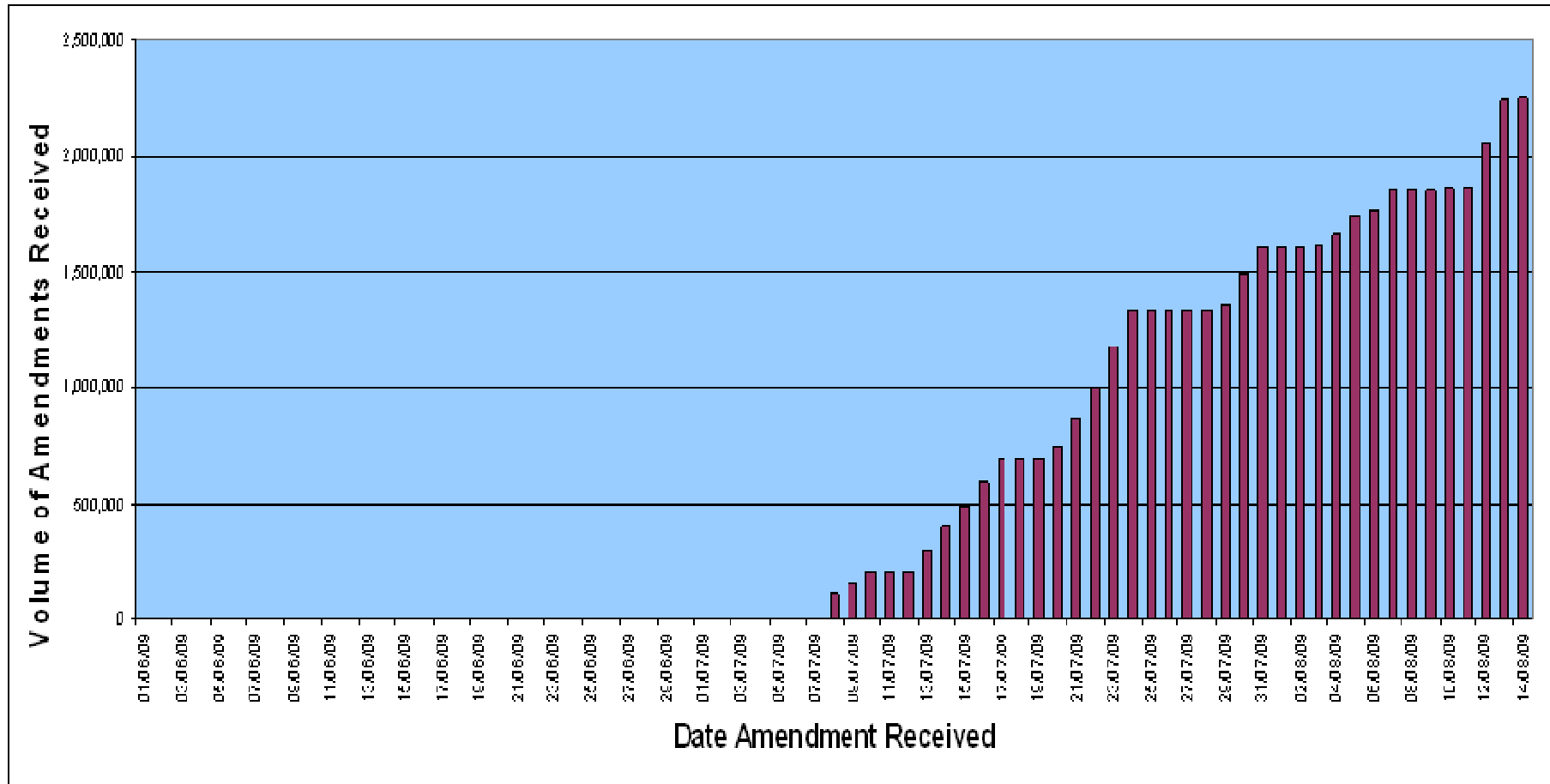
REFERRALS ONLY		
AC ACC	RJ REJ	RF OUTSTANDING
6,132	4,708	0

% OF REFERRALS	
AC ACC	RJ REJ
57%	43%

Dis0502 – Total Cumulative AQ Amendments Received: AQ2008



Dis0502 – Total Cumulative AQ Amendments Received: AQ2009



Dis0502 – Total Cumulative AQ Amendments Received Comparison: AQ2008 – AQ2009

