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Market Trials L2 update

PNSG 16th November 2015

Market Trials L2 Update

- P1 incident on 2nd November involving the interface between EFT and AMT resulting in all outbound files being halted and all market participants requested to refrain from sending inbound files until further notice
- Incident Management team immediately put in place
- System back up and running and remedial activity on Wednesday 4th November PM
- Full root cause analysis in progress
- Progress reported to the industry on a daily basis

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L2 Progress Headline Stats

| Metric | Shippers | | iGTs | | GTs | | DMSPs | |
|--|----------|-------|------|-------|-----|-------|-------|-------|
| Stakeholders participated to date | 20/33 | 61% | 4/5 | 80% | 2/4 | 50% | 2/2 | 100% |
| Total files received to date | 1551 | 100% | 120 | 100% | 18 | 100% | 6 | 100% |
| Total successful files | 782 | 50.4% | 59 | 49.2% | 3 | 16.7% | 4 | 66.7% |
| Total rejected files | 769 | 49.6% | 61 | 50.8% | 15 | 83.3% | 2 | 33.3% |
| C1s successfully tested by at least one User | 6/6 | 100% | 3/3 | 100% | 2/2 | 100% | n/a | % |
| C2s successfully tested by at least one User | 6/6 | 100% | 3/3 | 100% | n/a | % | n/a | % |
| C1 outbound files sent | 720 | 100% | 45 | 100% | 25 | 100% | n/a | % |
| C2 and non critical outbound files sent | 2400 | 100% | 50 | 100% | 140 | 100% | 6 | 100% |

Note : number of participants is by organisation and not short code

C1/C2/NC files will be resent with optional fields, mandatory conditional and allowable values w/c 23rd November

Total rejected files includes those organisations who are undertaking negative testing

L2 Defect position

| Reported Defects at Service desk | | Open Defects (HPQC) | | Closed Defects(HPQC) | |
|----------------------------------|------------|---------------------|-----------|----------------------|-----------|
| Open | 1 | Critical P1 | 1 | Critical P1 | |
| In progress | 83 | High P2 | | High P2 | |
| With industry | 3 | Medium P3 | 61 | Medium P3 | 15 |
| Invalid or Ready for re-test | 37 | Low/Cosmetic P4 | 3 | Low/Cosmetic P4 | |
| Closed | 11 | | | | |
| Total | 135 | | 65 | | 15 |

Note : within ready to re-test and closed there are 35 invalid defects (26%) – these will move to closed
 Defects in HPQC are logged once, however, 11 defects are associated with multiple organisations hence the difference in numbers

The critical P1 defect is resolved pending closure once the full RCA is completed

Defect position

- 11 defects were raised in pipe cleaning but not included in these figures – 3 have been closed
- Due to serious issues with access to HPQC this week, some defects in HPQC have not yet been updated , therefore, it is expected that the number outstanding will drop in the early part of next week.
- 11 defects are associated with multiple organisations

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