UNC Workgroup 0425 Minutes Re-establishment of Supply Meter Points – Shipperless sites

Tuesday 10 July 2012 at 31 Homer Road, Solihull, B91 3LT

Attendees

Bob Fletcher (Chair) (BF) Joint Office Helen Cuin (Secretary) (HC) Joint Office

Alan Raper (AR) National Grid Distribution
Alex Ross* (ARo) Northern Gas Networks

Alison Jennings (AJe) Xoserve
Andrew Margan (AM) British Gas
Anne Jackson (AJa) SSE
Brian Durber* (BD) E.ON UK

Chris Warner (CW) National Grid Distribution
Darren Lond (DL) National Grid Transmission

David Addison (DA) Xoserve

David Mitchell (DM) Scotia Gas Networks Erika Melèn (EM) Scotia Gas Networks

Fergus Healy (FH) National Grid Transmission
Gareth Evans (GE) Waters Wye Associates
Joanna Ferguson (JF) Northern Gas Networks
Joel Martin (JM) Scotia Gas Networks

Jonathan Dixon* (JD) Ofgem

Kathy Heard (KH) National Grid Transmission

Lorna Lewin (LL) DONG Energy
Matt Smith (MS) Xoserve
Richard Vernon (RV) RWE npower
Steve Mulinganie (SM) Gazprom

Copies of all papers are available at: www.gasgovernance.co.uk/0425/100712

1.0 Review of Minutes and Actions

1.1. Minutes

The minutes of the previous meeting were accepted.

1.2. Actions

0001: British Gas to provide a set of Shipperless Site scenarios and potential timelines.

Update: The scenarios and key elements of the process were considered by the Workgroup. **Complete.**

0002: DNs to consider an appropriate timescale for Business Rule 2.7. **Update: Carried Forward.**

0003: Ofgem to provide a view on deemed contracts and if a deemed contact can only exist where there is no gap in the supply point registration date.

^{*}via teleconference

Update: CW felt that for deemed contract provisions to apply, there must be a continual registration. It was suggested a break in the continual registration on sites & meters may not constitute a break in terms of a deemed contract as the break in registration could be an administration error and not reflect the physical situation of the site. **Carried Forward.**

0004: DNs to provide a view on the number of aborted GS(IU)R cut off visits. **Update:** JF believed that up to 36% of visits undertaken by Northern Gas Networks establish a working meter is on site. SM asked about the proportions of sites that were isolated compared to isolated and withdrawn. JF explained that the information had not been thoroughly investigated, as it was an initial assessment. However irrelevant of the route cause up to 36% of cut off visits identifying a meter was in situ being the same meter or a different meter was considered a significant percentage. GE challenged if it would be possible to identify from this information the number of sites that have been erroneously isolated or withdrawn on sites & meters. AJe offered to supply some data on the number of shipperless sites, and the status of the sites. The process of a site being identified as a shipperless sites was discussed. It was confirmed when a Transporter notifies Xoserve of a meter being in situ it is then expected that Shippers will investigate these and take action. A concern was expressed that once on this list the must inspect, GSR process is not operated.

2.0 Discussion

The Workgroup considered the Business Rules.

The definition of Shipper Activity within the Business rules was discussed and whether a flow to the C&D store would provide evidence of activity. It was envisaged that an attempted confirmation or RGMA flow would constitute activity and provide Xoserve with information to pursue. Xoserve recognised that further consideration may be required for failed RMGA flows as this can still result in the C&D store being updated and what action may need to be taken.

It was questioned if a customer requests or authorises a disconnection following the identification of a meter being in situ, how could the loop be closed if the situation occurs again. It was recognised unless the service is cut off in the road the potential for this scenario will always exist. AM explained the intention of the modification is to re-register the site and not to remove the meter. AJe explained formally the meter couldn't be re-removed from the system unless a re-registration has occurred. AJa asked about charging the customer for units used how a site could be charged for without a registration on the system.

Another scenario was discussed where the customer refuses access to the site and the ability to remove a meter, whilst also refusing to pay for the use of gas. GE believed a flag on the system would not provide a Shipper/Supplier any access rights.

The recovery of monies was discussed. CW explained that if transporters endeavour to recover any money from the customer the transporter has to remain revenue neutral, the costs of such recovery are reflected in transportation charges but they would not recover energy. It was confirmed Modification 0425 would recover the energy as well and this would be managed through retrospective registration. AJa was concerned that the energy relating to any theft is managed through the scaling factor not RbD. She was concerned that the money and energy flows involved goes back to the parties affected.

SM asked if the modification could cater for queries or disputes and asked if the ability for challenge could be added to the business rules.

A concern was expressed if the modification could almost legitimised theft. It was recognised the process was being reviewed to address the situation which may include in some cases possible theft.

AM agreed to review and amend where appropriate the modification and the business rules with the intention of including the reviewed scenarios as an appendix.

It was anticipated that the ROM for 0424 would also be a suitable consideration of costs for Modification 0425.

3.0 Consider Terms of Reference

The Workgroup raised no issues regarding the Terms of Reference.

4.0 Any Other Business

None raised.

5.0 Diary Planning for Review Group

Further details of planned meetings are available at: www.gasgovernance.co.uk/Diary

Workgroup meetings will take place within the Distribution Workgroup on:

Wednesday 08 August 2012, 10:30, 31 Homer Road, Solihull, B91 3LT

Workgroup 0425 - Action Table

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
0001	12/062012	2.0	British Gas to provide a set of Shipperless Site scenarios and potential timelines.	British Gas (AM)	Complete
0002	12/062012	2.0	DNs to consider an appropriate timescale for Business Rule 2.7	All DNs	Carried Forward
0003	12/062012	2.0	Ofgem to provide a view on deemed contracts and if a deemed contact can only exist where there is no gap in the supply point registration date.	Ofgem	Carried Forward
0004	12/062012	2.0	DNs to provide a view on the number of aborted GSR cut off visits	All DNs	Further information to be provided by Xoserve and National Grid Distribution Carried Forward