# UNC Workgroup 0429 Minutes Customer Settlement Error Claims Process

## Thursday 27 September 2012

## ENA, Dean Bradley House, 52 Horseferry Road, London SW1P 2AF

## Attendees

| Bob Fletcher (Chair)     | (BF)  | Joint Office of Gas Transporters  |
|--------------------------|-------|-----------------------------------|
| Lorna Dupont (Secretary) | (LD)  | Joint Office of Gas Transporters  |
|                          |       |                                   |
| Alan Raper               | (AR)  | National Grid Distribution        |
| Alex Ross                | (ARo) | Northern Gas Networks             |
| Andrew Margan            | (AM)  | British Gas                       |
| Andrew Wallace           | (AW)  | Ofgem                             |
| Brian Durber*            | (BD)  | E.ON UK                           |
| Chris Warner             | (CW)  | National Grid Distribution        |
| Darren Lond              | (DL)  | National Grid Transmission        |
| David Addison            | (DA)  | Xoserve                           |
| David Mitchell           | (DM)  | Scotia Gas Networks               |
| Elaine Carr*             | (EC)  | ScottishPower                     |
| Erika Melen              | (EM)  | Scotia Gas Networks               |
| Fergus Healy             | (FH)  | National Grid NTS                 |
| Gareth Evans             | (GE)  | Waters Wye (for Total and Corona) |
| Lorna Lewin              | (LL)  | DONG                              |
| Mark Jones*              | (MJ)  | SSE                               |
| Steve Mulinganie         | (SM)  | Gazprom                           |
| *via teleconference      |       |                                   |

Copies of all papers are available at: <u>www.gasgovernance.co.uk/0429/270912</u> Workgroup Report is due to the UNC Modification Panel on 15 November 2012.

## 1.0 Review of Minutes and Actions from previous meeting

## 1.1. Minutes

The minutes of the previous meeting were accepted.

### 1.2. Actions

**001:** Provide scenarios of when/when not using the claims process. **Update:** Presentation provided; see 2.0 below. **Closed** 

**002:** Xoserve to give a view on the debits/credits, illustrating the position to ascertain if there is any bias/no bias in one direction or the other. **Update:** DA referred back to previous discussions on 0395 and 0398; adjustments seem to be in a credit direction - reconciliation is typically a credit. It was noted that AQs were reducing year on year and that past history is no indication of future action. **Closed** 

#### 2.0 Discussion

In response to Action 001 GE gave a presentation reviewing two potential scenarios and associated timelines, illustrating respectively where a claim could and could not be made. It was explained how the process was envisaged to work in each case. A discussion ensued.

AM considered that there might be a danger that parties would only be raising claims where it was advantageous to them to do so. Would it only work one way? GE responded that a claim does not 'make money' - it just limits loss. (The other way round it would make money - because there would be more costs to be factored in.) AM commented that the scenarios provided were really helpful.

DL queried if the neutrality pot was the right vehicle in which the monies should be secured. GE explained his view.

AM wondered if there were implications for how the AUGE takes charges into account; would it have a material impact on the AUGE's analysis? GE believed the AUG document might need to change to reflect any identified impacts.

DA reported that this modification had also been discussed and considered at the Energy Balancing Credit Committee (EBCC).

#### Next Steps

Having reviewed the modification and provided comments, DA advised that Xoserve will continue discussions with the Proposer, and then will start to look at costings. GE added that he sees it as a low cost modification.

CW affirmed that National Grid Distribution would prepare the draft legal text.

BF reminded the Workgroup that it was due to report to the UNC Modification Panel on 15 November 2012, and that the cost estimate and draft legal text should be provided for review at the next meeting.

#### New Action 0429/003: Provide cost estimate for review.

#### New Action 0429/004: Provide draft legal text for review.

It was the intention to complete the Workgroup Report at the next meeting.

#### 3.0 Any Other Business

None raised.

## 4.0 Diary Planning

Further details of planned meetings are available at: <u>www.gasgovernance.co.uk/Diary</u>

The next meeting will take place within the business proceedings of the Distribution Workgroup on:

Thursday 25 October 2012, at 31 Homer Road, Solihull, B91 3LT.

| Actio | n T | ab | le |
|-------|-----|----|----|
|       |     |    |    |

| Action<br>Ref | Meeting<br>Date | Minute<br>Ref | Action   | Owner                 | Status Update |
|---------------|-----------------|---------------|--|-----------------------|---------------|
| 0429/001      | 23/08/12        | 2.0           | Provide scenarios of when/when not using the claims process.   | Waters<br>Wye<br>(GE) | Closed        |
| 0429/002      | 23/08/12        | 2.0           | Xoserve to give a view on the debits/credits, illustrating the position to ascertain if there is any bias/no bias in one direction or the other. | Xoserve<br>(DA)       | Closed        |

| 0429/003 | 27/09/12 | 2.0 | Provide cost estimate for review.    | Xoserve<br>(DA)          | By 17 October 2012 |
|----------|----------|-----|--------------------------------------|--------------------------|--------------------|
| 0429/004 | 27/09/12 | 2.0 | Provide draft legal text for review. | National<br>Grid<br>(CW) | By 17 October 2012 |