# UNC Workgroup 0429 Minutes Customer Settlement Error Claims Process

## **Thursday 28 February 2013**

## at ENA, 52 Horseferry Road, London SW1P 2AF

### **Attendees**

Bob Fletcher (Chair)	(BF)	Joint Office of Gas Transporters
Mike Berrisford (Secretary)	(MB)	Joint Office of Gas Transporters
Alan Raper	(AR)	National Grid Distribution
Alex Ross-Shaw*	(ARS)	Northern Gas Networks
Alison Chamberlain*	(ACh)	National Grid Distribution
Amie Charalambous	(AC)	RWE npower
Anne Jackson	(AJ)	SSE
Andrew Green	(AG)	Total Gas & Power
Andrew Margan	(AM)	British Gas
Chris Warner	(CW)	National Grid Distribution
Colette Baldwin	(CB)	E.ON UK
Dave Corby	(DC)	National Grid NTS
David Addison	(DA)	Xoserve
David Mitchell	(DM)	Scotia Gas Networks
Erika Melén	(EM)	Scotia Gas Networks
Gareth Evans	(GE)	Waters Wye Associates
Hayley Burden*	(HB)	National Grid NTS
Lorna Lewin	(LL)	DONG Energy
Marie Clark	(MC)	ScottishPower
Naomi Anderson	(NA)	EDF Energy
Phil Broom	(PB)	GDF Suez
Robert Cameron-Higgs	(RCH)	Wales & West Utilities
Steve Mullinganie	(SM)	Gazprom
* via teleconference		

Copies of all papers are available at: <a href="https://www.gasgovernance.co.uk/0429/280213">www.gasgovernance.co.uk/0429/280213</a>

The Workgroup Report is due to the UNC Modification Panel on 16 May 2013.

## 1. Review of Minutes and Actions from previous meeting

#### 1.1. Minutes

The minutes of the previous meeting were accepted.

## 1.2. Actions

**003:** Provide cost estimate for review.

**Update:** DA pointed out that a cost estimate had been provided at the last Workgroup meeting indicating a cost range of £0 to £100K, with the likely cost being circa £50k. **Closed** 

2. Discussion

## Amended Modification

Opening, BF explained that an amended modification (v4.0) had been provided by GE the day before (27/02/13) the meeting.

## Legal Text

AC confirmed that National Grid Distribution would need to review what changes to the legal text may be required in light of the provision of the latest amended modification.

Asked whether or not (revised) legal text could be provided for consideration at the 06 March 2013 meeting, AC agreed to try, but could not guarantee it would be available in time.

## Workgroup Report

Following a brief discussion around the referral of errors process and its potential to delay matters and incur (Xoserve) costs – it was suggested that Xoserve should not need any longer than a week to resolve the errors.

Moving on, DA acknowledged that Xoserve needed to provide an Agency Charging Statement (ACS) for the modification.

Thereafter, the Workgroup agreed to defer further consideration of the Workgroup Report until the 06 March 2013 meeting.

## 3. Any Other Business

None.

## 4. Diary Planning

Further details of planned meetings are available at: www.gasgovernance.co.uk/Diary

The next meeting will take place within the business proceedings of the Distribution Workgroup on:

Wednesday 06 March 2013 at 10:30, 31 Homer Road, Solihull, B91 3LT

Thursday 28 March 2013, at 10:30 ENA, 52 Horseferry Road, London SW1P 2AF

Thursday 25 April 2013 at 10:30, 31 Homer Road, Solihull, B91 3LT

### **Action Table**

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
0429 003	27/09/12	2.0	Provide cost estimate for review.	Xoserve (DA)	Closed