

UNC Workgroup 0466 Minutes Daily Meter Reading Simplification

Monday 10 February 2014

Consort House, 6 Homer Road, Solihull, B91 3QQ

Attendees

Bob Fletcher (Chair)	(BF)	Joint Office
Helen Cuin (Secretary)	(HCu)	Joint Office
Alan Raper	(AR)	National Grid Distribution
Alex Ross-Shaw	(ARS)	Northern Gas Networks
Andrew Margan	(AM)	British Gas
Chris Warner	(CW)	National Grid Distribution
Colette Baldwin	(CB)	E.ON UK
David Addison	(DA)	Xoserve
Ed Hunter	(EH)	RWE npower
Gerald Jago	(GJ)	RWE npower
Kirsten Elliot-Smith	(KES)	Cornwall Energy
Lorna Lewin	(LL)	DONG Energy
Mark Jones	(MJ)	SSE

* via teleconference

Copies of all papers are available at: www.gasgovernance.co.uk/0466/100214

The Workgroup Report is due to be presented at the UNC Modification Panel by 20 March 2014.

1.0 Review of Minutes and Actions

1.1. Minutes

Minutes accepted.

1.2. Actions

1202: NTS to consider the impact of changed timings and any consequences of such a change for NTS.

Update: Darren Lond confirmed that National Grid NTS have not identified any impacts to systems following discussions both internally and with Xoserve. **Complete.**

0101: National Grid Distribution to confirm the feasibility of installing equipment to allow customer owned equipment to be installed.

Update: AR confirmed where a site is mandatory equipment must be installed. However, a pulse splitter or similar device could be installed to allow customer owned equipment to be used alongside Transporter equipment. **Complete.**

2.0 Discussion

AR summarised the changes to the business rules. He emphasised that reasonable endeavours would be made to provide reads by 1pm with a performance standard commencing at 2pm.

AM confirmed that British Gas do have a process which hangs-off the 11am read provision which is used for forecasting. However, he did not perceive the change from

11am to 1pm having a material impact on this and other processes. Nevertheless British Gas would require the reads by 3pm at the latest.

CB challenged the 97.5% performance standard changing to 95%. She was concerned this was an arbitrary drop as the 97.5% standard was not being achieved now. With Performance Assurance this was moving standards in the wrong direction. AR agreed to reconsider the proposed change. CB was keen to ensure Transporters were appropriately incentivised to improve performance. At this point in time, CB believed it was not appropriate to reduce the performance level and reduce the liability payments. CB was keen to see a performance improvement before the first drop in incentive payments.

The Workgroup considered the proposed changes to incentive payments. AR suggested a £75 incentive payment is very high for a service costing £1000 per annum. CB highlighted the values involved with failing to measure energy and the ability to reconcile afterwards as part of the balancing equations.

The Workgroup considered with improved technology performance standards should improve. That said it was recognised that mobile phone technology was less certain than that provided by landlines even when using dual sims.

AR agreed to reconsider amending the modification in preparation for the next meeting.

3.0 Workgroup Report

The Workgroup considered requesting an extension for the Workgroup Report with the intention of reporting to the UNC Panel in April.

4.0 Any Other Business

None.

5.0 Diary Planning

Further details of planned meetings are available at: www.gasgovernance.co.uk/Diary

The next meeting will take place within the Distribution Workgroup on:

Tuesday 11 March 2014 at 10:30, 31 Homer Road, Solihull B91 3LT (*venue subject to change*).

Action Table

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
1201	10/12/13	2.0	Consider the impact of changed timings and any consequences of such a change for NTS	National Grid NTS (BV)	Complete
0101	23/01/14	2.0	Confirm the feasibility of installing equipment to allow customer owned equipment to be installed.	National Grid (AR/CW)	Complete