

#### Meeting Details

Meeting Description:	Shipperless and Unregistered Sites Working Group
Meeting Date:	27 <sup>th</sup> July 2011
Attendees:	Alison Jennings (AJe) Xoserve, Mark Woodward (MW) Xoserve, Karen Anthony (KA) Xoserve, Andrew Wallace (AW) Ofgem, Nadina Johnson (NJ) BG, Lynne Fallon (LF) BG, Dave Watson (DW) BG, Steve Mullinganie (SM) Gazprom, Chris Warner (CW) NGrid, Alex Ross (AR) NGN, Anne Jackson (AJa) SSE, James Chapple (JC) SSE, Danielle King (DK) EON, Sharon Broadley (SB) SCP, Naomi Anderson (NA) EDF, Katherine Porter (KP) EDF, <b>Via Teleconference:</b> Joel Martin (JM) SGN
Apologies:	Carol Lincoln EDF, Sunny Vara First Utility, Sue Cropper BG

#### **Completed Actions**

Ref.	Description	Action	Status
1-92, 94,95, 96, 97 & 98	These actions were completed pre-June 2011 and have been archived for future reference		

#### Actions Completed during June/July 2011 meetings

Ref.	Description	Action	Status
	ACTN: DW to speak to BG lawyers regarding the details of the Pipeline Act to understand the impacts of this on the proposed MOD Update: 6 <sup>th</sup> April further clarification required on why this should have any relevance to proposed MOD – Action MW to clarify Update 27 <sup>th</sup> July – MW gave explanation on Pipeline Act, CW advised will be looking at possible MOD surrounding this issue – draft document to be made visible to the group.	MW	Complete
93	KS advised that once work is completed on site the UIPs advise the DNs; this should trigger the start of the process however xoserve are currently not aware of when the service is actually laid as the MPRN is created at quote acceptance stage <b>ACTN: DW to speak to AJ regarding the trigger for the start of the process and the clock to start ticking</b> Update: 8 <sup>th</sup> June – DW unable to attend this meeting therefore all items are to		
	be carried forward. Update: 27 <sup>th</sup> July – AJe advised that the MPRN creation date would trigger the start of the process, the MPRN creation group is looking at what date this refers to but it still remains that the creation date will be the trigger	AJe	Complete

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100	<ul> <li><u>Root Causes</u></li> <li>ACTN: Request by Networks to receive sample of shipper raised MNC's to site visit and establish reasons for initial request from shipper</li> <li>Update: 8<sup>th</sup> June JF advised that out of their sample of 10 MNCs: 4 were pre 2002, 3 were post 2002 and 3 had no details.</li> <li>ACTN: Sub Group to be formed looking at:         <ol> <li>Industry agreement surrounding the business rules as to what circumstances constitutes the creation and labelling of a new service and the use of M Number from an existing service.</li> <li>The procedure around cancelled services – To include services which are</li> </ol> </li> </ul>	MW	Complete
	<ul> <li>deferred.</li> <li>3. Labelling of services (Allocation) – Should also work in conjunction with any business rules for IGT's</li> <li>4. The procedure and governance for dealing with services which are removed.</li> <li>5. Optimal timescales for the request and creation of an M Number on Sites and Meters</li> </ul> ACTN: All to review draft root cause document and provide feedback Update: 8 <sup>th</sup> June group formed and initial meeting taken place 8 <sup>th</sup> June, invite to be extended further to all interested parties in due course.	All	Complete
101	In order to reach some conclusion to the Shipperless and Unregistered Workgroup, group needs give thought to the way forward. ACTN: Group to discuss ways forward and possible MODs ready for next meeting. Update: 27 <sup>th</sup> July – this issue discussed in more detail under heading of Root Cause Report	All	Complete
104	MW ran through the final pages of the root cause document and the potential 4 areas for discussion. In relation to point 4, those MPRNs to be set to EX after 5 years; in terms of current volumes this equates to approximately 676 MPRNs. ACTN: MW to send whole portfolio of the MPRNs to any interested parties; networks and shippers. Update: 27 <sup>th</sup> July MW advised that these sites held in Legitimately Unregistered with a plot address were to be sent to Networks imminently	MW	Complete

# Actions from meeting held on 03/11 /10

Ref.	Description	Action	Status
93	Description         Strawman presentation         ACTN: DW to send e-mail to AW providing examples of sites with meters fitted without contracts in place         Update: 6 <sup>th</sup> April no examples received as yet, to be provided         Update 27 <sup>th</sup> July – DW to contact AW         ACTN: DW to speak to Health & Safety Executive to gain understanding on their view on safety issues surrounding this process         Update: 6 <sup>th</sup> April raised with Health & Safety Executive response expected back 15 <sup>th</sup> April         Update 27 <sup>th</sup> July – DW to chase Health & Saftey Exec for response	DW	Ongoing
	15 <sup>th</sup> April		Crigon

# Actions from meeting held on 06/04/2011

Ref.	Description	Action	Status
99	National Grid/BGT Trial		
	<b>ACTN:</b> CW to provide further clarity on the material to be left by BGT on behalf of National Grid to ensure safeguards in place so that that end user has choices to obtain a supplier		
	<b>ACTN:</b> Group to direct any comments relevant to the presentation to CW or AW	ALL	
	<b>ACTN:</b> Group to provide comment on any additional measures to demonstrate the success criteria to be used for the trial	ALL	
	Update: 8 <sup>th</sup> June CW advised suspension in current plans; awaiting BG proposals to include all shippers/suppliers. JF advised that Northern are looking at similar project to be conducted by their industrial staff during the		
	summer. Update: 27 <sup>th</sup> July 2011 CW advised that trial with BG has been parked for now		On hold

Ref.	Description	Action	Status
100	<b>Root Causes</b> <b>ACTN:</b> AW suggested looking at a best practice notice board to provide some of the suggestions and recommendations Update: 8 <sup>th</sup> June MW spoken to Xoserve web developers to look at providing hints & tips on existing or new web page. Will be looking into this further in August. Xoserve Customer Team will discuss during shipper meetings. <b>Update: 27<sup>th</sup> July MW still in discussions with Customer Team &amp; web</b> <b>developer, update likely in September.</b>	MW	Ongoing

## Actions from meeting held on 08/06/2011

Ref.	Description	Action	Status
102	<b>ACTN:</b> MW to provide volumes on 'meter worker' provided C&Ds. <b>Update: 27<sup>th</sup> July MW to provide figures to the group at next meeting</b>	MW	Ongoing
103	<b>ACTN:</b> MW to provide the AQ breakdown for those LSP sites that remain unregistered <b>Update: 27<sup>th</sup> July MW to provide figures to group at next meeting</b>	MW	Ongoing

# Actions from meeting held on 27/07/2011

Ref.	Description	Action	Status
105	AJ advised that we have had no comments at all on draft unregistered report and would hope to have the draft document published on Joint Office by the end of June. ACTN: AW raised issue surrounding funding, networks to give this issue some consideration. Update: 27 <sup>th</sup> July AW to consider proposals enabling Networks to recover revenue for unregistered sites. Group to give some thought as to where this issue should sit. ACTN: Group to provide feedback to draft report during the next couple of weeks with a view to publishing the document by end of June. Update: 27 <sup>th</sup> July Feedback provided by AJa, relevant details to be captured in edited version of draft Root Cause Document ACTN: Ref point 1 of slide – issue raised concerning MAMs being responsible for fitting meters, customer doesn't have to sign a contract first, should MAMCOP be utilized? AW to discuss internally at Ofgem ACTN: Issue raised surrounding C&D obligations and that current regulations appear to be failing – the root cause report suggests setting up a working group to look specifically at C&D issues. AW to discuss internally at Ofgem the possibility of strengthening governance surrounding C&D obligations ACTN: Ref point 2 of slide – some customers are registered with a shipper but not a supplier; more an issue on IGT sites but could also happen on DN sites – would DN be prepared to disconnect supplier-less sites? Group to discuss	Networks MW AW AW AII	Ongoing
106	MW ran through stats ACTN: MW to provide age analysis details to group at next meeting	MW	
107	MW provided update to group on MPRN Creation Workgroup, a number of shippers voiced their wish to be included in the meetings when it is opened up to wider industry. ACTN: SM suggested that plot address issues should be added as a further scenario	MW	
108	JM suggested a data exercise for shippers to provide entire portfolios to be checked against Xoserve data for comparison. The size of some shippers' portfolios gave issue for concern although JM suggested only one or two shippers to participate initially perhaps with limited data items. ACTN: DW to look at providing this data within his organization and look at possible issues and potential benefits – to report back to group.	DW	

#### **Minutes**

#### 1. Introductions

Introductions were carried out.

#### 2. Actions from Previous Meetings

MW ran through all previous actions. See Updates Above.

# 3. Root Cause Report

AJa ran through SSE's response to the draft root cause document – any resulting actions captured under 'Actions' ref 105.

# 4. Stats and Unregistered reports

MW ran through the industry stats.

# 5. AOB

None

# Next Meeting: 11.00am –1.00pm (including lunch), 19<sup>th</sup> October 2011, Conference Room 6, 31 Homer Road Solihull