#### **Source Data**

The following analysis is based on all on-line NDM reconciliations invoiced for the billing periods April 2011 to March 2012. This excludes Off-line reconciliations, CSEP reconciliations and DM Reconciliation.

Reconciliations were broken down into the following age groups at time of invoicing, representing the delay between the end date of the reconciliation and the billing month for which invoiced:

- < 3 Months
- 4-6 Months
- 7-12 Months
- 1-2 Years
- 2-3 Years
- 3-4 Years
- >4 Years

This delay could be due delays identifying/raising resolving queries, or due to reconciliations being subject to suppression (Filter Failures) or other operational reasons within the control of the Shipper.

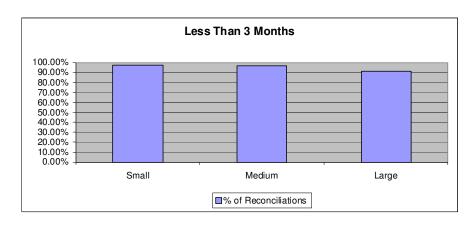
Reconciliations were split by the AQ prevailing at time of reconciliation (end read date):

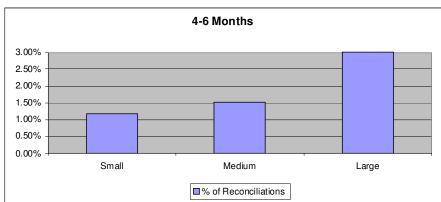
- Small AQ of 73,201 to 732,000 kWh
- Medium AQ of 732,000 to 2,196,000 kWh
- Large AQ > 2,196,000 kWh

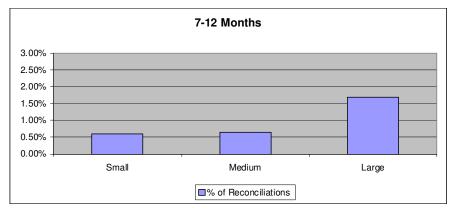
#### Results

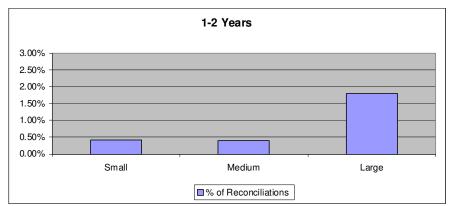
### 1. Age breakdown of reconciliations

The number of individual reconciliations within the Small, Medium and Large NDM categories were split between the age of reconciliation at the time of processing. Due to the disparity in sizes, the graphs are shown separately: over 90% of all reconciliations are processed within 3 months of the end read date.

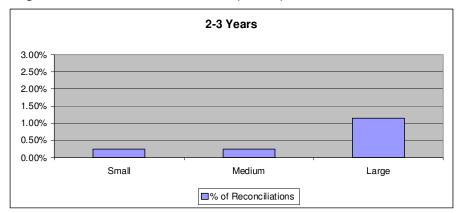


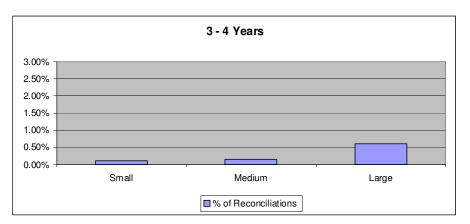


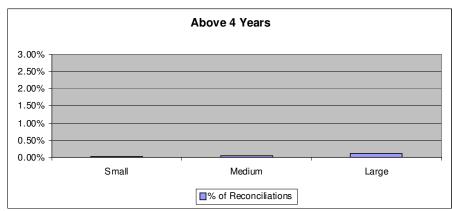




### 1. Age breakdown of reconciliations (contd.)

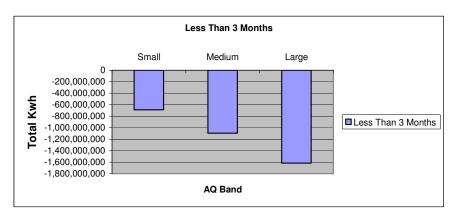


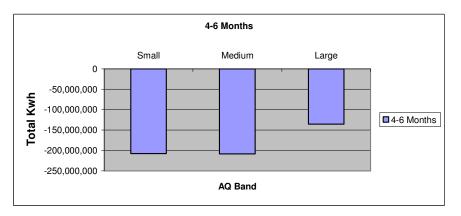


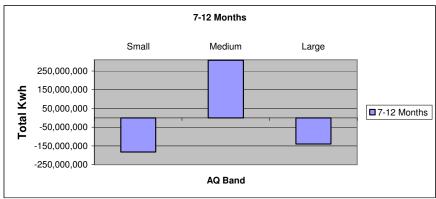


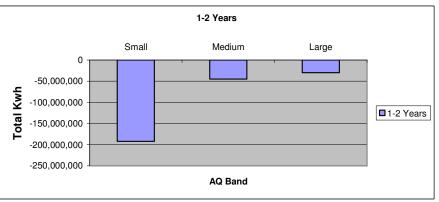
- 2. Analysis of kWh of Reconciliation by Time Taken to process.
- E.g. reconciliations processed within the 3 months of the end read date amounted to:
  - Small NDM 690m kWh
  - Medium NDM 1,097 kWh
  - Large NDM 1,617 kWh

Due to the disparity in sizes, the graphs are shown separately: almost 70% of all reconciliation energy is processed within 3 months of the end read date.









### 2. Analysis of kWh of Reconciliation by Time Taken to process.

