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# 0564R -- Review of Annual Read Meter Reading requirements

Plan to address failure to obtain meter reading at Annual Read Supply Points

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#### .....Must Read Process for Annual Read Meters

- No material change proposed to the current 'must read' process as per UNC TPD G3.6
- Must reads will be scheduled to be completed prior to Code Cut Off Date (GT C1...1st April in Formula Year t-3)
- Circa 26,000 'must read' notices will be issued (based on Xoserve data of meters unread within the previous 3 to 4 year period as of Oct 2015)
- All 'must reads' will be completed no later than 36 months following submission of the last Valid Meter Read
  - Notice period of 1 month will be given 32 months after the last Valid Meter Read (note that Shippers already receive notification from Xoserve 24 months after the last Valid Meter Read)
  - The Transporter will have 3 months to complete the 'must read' in accordance with UNC TPD M3.6.1(a)
  - NGD require a steady flow of work during the year with no spikes or compression of workload prior to Code Cut Off date approaching as at 1<sup>st</sup> April



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#### .....Must Read Process for Annual Read Meters

- Backlog of meters without a Valid Meter Read for >4 years will also be scheduled for a 'must read'
  - Currently circa 26,600 (based on Xoserve data of meters unread as of Oct 2015 within the previous 3 to 4 year period)
  - We recognise that the consumption won't reconcile but the provision of a Valid Meter Read may improve AQ accuracy
- Identified thefts to be passed to Suppliers via normal procedures as outlined in SPAA Theft of Gas
  Code of Practice
- Identified Meter Information anomalies to be passed to Shippers in line with UNC TPD M3.2.15
- All other data anomalies to be passed back to relevant Shipper



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### High level 'must read' process and timeline

