

Northern Gas Networks Limited

Action SF003

GSR Cut Off Information

Number of sites where the primary meter was removed more than 12 months **611**

Number of sites where the primary meter was removed more than 18 months ago was **316** and **5,088** from the backlog

Number of GSMR'S resolved in previous 12 month period **10,603**

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Action SF004

Statistics for capped off meters

Discussed with xoserve who stated *'properties with a gas supply but not registered on Sites and Meters are not considered as theft.'*

xoserve look for evidence of meter installation, using the following categories

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Action SF004

M Number Creations

Connections and Disconnections

Code 12

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Action SF004

Volumes and Age Analysis as at April 2006

Category	Total o/s	>1 month	>3 months	>6 months
MNC	586	518	462	418
C and D	4692	3810	3335	2677
Code 12	4739	2803	2420	1926

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Shippers respond to xoserve monthly reports stating whether or not they intend to confirm. All “no” responses will follow gas consumer contact route.

Non-registration does not equate to theft. The argument being that the customer has every intention of paying, but has not yet been billed.

Only a small number of meters are capped and it is a manual process to produce any figures.

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Action SF008

Collection of meter readings

Process established in the Network to take monthly meter readings at all sites with pre-heat and odourising plant.

June will be the first month when readings are taken.

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Action SF009

Pre-heat sites above 1Mwh

North of England Network have 19 sites with heaters rated above 1Mwh.

Only two of these sites have pre-heat meters and neither are in working order.