

UK Link - Programme Change Control Process Templates



This section is to be completed by the CR requestor:

UK Link Programme Change Request Form	
**Change Request ID:	UKLP IADBI192
Change Title:	Impact Assessment on changes to Market Intelligence report and Change of Supplier reporting suite ahead of Ofgem RFI

Expedited CR (Y/N):	
Originator:	<i>Service Development</i>
Date Raised:	<i>01st June 2017</i>
Raised By:	<i>Paul Orsler – Service Development Consultant</i>
Source of Change:	<i>Change at the request of Ofgem</i>
Date Approval Required By:	ASAP
Business Critical (Yes/No):	Yes
Portfolio Impact (Yes/No):	No
Portfolio Impact Details:	N/A
XRN log Number (if applicable):	
Priority (1-Critical, 2-High, 3-Medium, 4 - Low):	1
Requested Implementation By Date:	<i>ASAP</i>

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Change Description:

This change request has been raised to understand realistic delivery dates for the changes proposed by Ofgem to the following reports which are delivered from UK Link SAP BW. This date shall then be supplied to Ofgem for inclusion in a formal Request for Information (RFI) which they intend to issue to the Gas Transporters in the forthcoming months.

Please see Ofgem Presentation (below)



20150106 Kick-off
Xoserve.ppt

As covered in the slides, Ofgem would like the **Market Intelligence report** to be altered as follows;

- a) Break down of portfolio data by LSP / SSP, Market Sector Indicator and *consumption category
- b) Remove merged cells
- c) Include detail on losses and gains of portfolio count within the reporting period, as additional columns

Ofgem are also looking to alter the Change of Supplier reports. An overview on the likely requested changes to each report is as follows;

Report 1) Losses and Gains report – additional breakdown by *consumption category and information provided at lower level as per backing data in existing reports within pivot tables

Report 2) Confirmation Breakdown report – additional breakdown by *consumption category and information provided at lower level as per backing data in existing reports within pivot tables

Report 3) Detailed Objection report - additional breakdown by *consumption category and information provided at a lower level as per backing data within pivot tables. Frequency of report increased to monthly

***NEW REPORT* 5a)** Historic MPRN churn report – on an annual frequency, report on the number of Supply Points that have transferred away from i) British Gas and ii) all other big Six Suppliers since [2004], with additional breakdown by Market Sector indicator and *consumption category

Report 5b) – additional breakdown of switching sites by Market Sector indicator and *consumption category

Report 6) Average Smart Meter Switch timescales – additional breakdown by *consumption category and information provided at lower level as per backing data in existing reports within pivot tables

Report 7) Average Switch timescales – additional breakdown by *consumption category and information provided at lower level as per backing data in existing reports within pivot tables

Examples of existing reports are available on request as these are in production within the UK Link SAP BW ;

Examples of Ofgem's requested changes are also available to aid internal Impact Assessment;

***consumption category - specified by Ofgem as the following parameterised values**

1)Low <73,200kWh 2)Low/Medium 73,200kWh>-<293,000kWh

3) High Medium 293,000kWh>-<732,000kWh 4)High >732,000kWh

Reason for Change / Justification:

A formal Request for Information (RFI) will be issued to the Gas Transporters by Ofgem - tying into Gas Transporter license condition 34A – Provision of Data to the Regulator.

Ofgem's driver is to have these reports delivered as soon as possible, however they are aware of our UKLP commitments and understand that a realistic date of delivery will need to be specified by Xoserve. The purpose of conducting the feasibility assessment is to manage Ofgem's expectations on that front and to determine whether any short term measures can be delivered ahead of changes being implemented to the full reporting suite.

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Impacted System(s):

Sourcing of data from SAP ISU to SAP BW needs to be established – i.e. consumption data for all of the supply point transfers. In addition, the layout of each report is being requested to change, firstly to provide the data at a lower level of granularity and secondly to include additional consumption category breakdown.

***To be assigned the UKL PO once CR has been recorded in the UKL Change Control Register*