

## User Pays User Committee

9.30 Wednesday 13<sup>th</sup> April 2011

By Teleconference

Teleconference Number: 0800 358 1645  
Participant Access Code: 637245 followed by #

### Agenda

- 1) Introduction
  - a. Minutes of last meeting
  - b. Actions arising
- 2) Change Management
- 3) Operational Update
- 4) Modification Update
- 5) Any Other Business